



2020-2021 ANNUAL REPORT

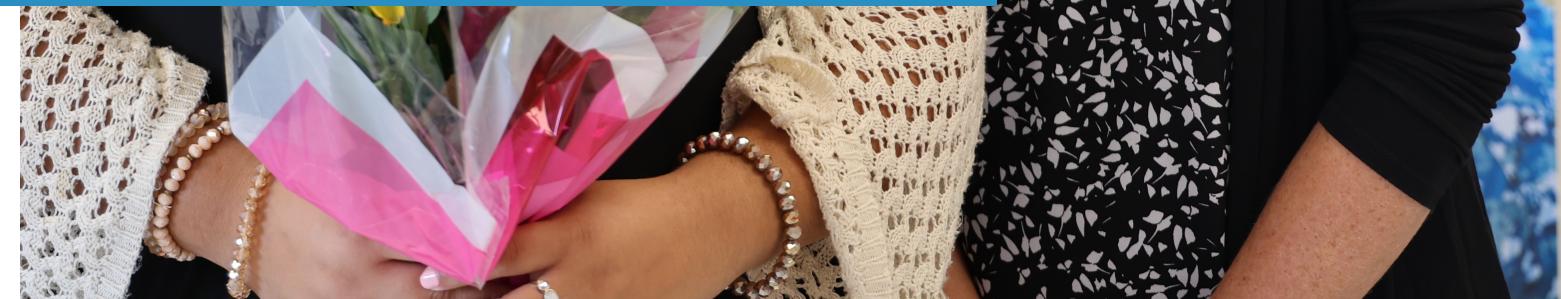


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Our Vision

Our vision for Eastern North Carolina is a qualified workforce with an educational attainment level that meets the needs of local firms so they can compete in today's marketplace.



Our Mission

Our mission is to develop the workforce through a collaborative, customer-focused approach that facilitates partnerships between job seekers, workers, employers, and educators, aligning workforce requirements to economic needs.



Our Value

We add economic value to our community by ensuring that our public workforce system is responsive in meeting the education and training needs of our job seekers and employers alike, thereby leading to a better quality of life and ensuring employers have access to the skilled workforce they need, resulting in a thriving economy.



Message from the Chair & Executive Director

To our stakeholders:

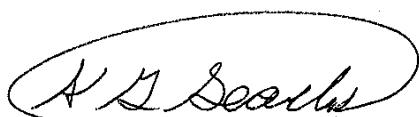
We have put together this annual report to acknowledge the efforts of everyone involved and to present the impact that we have made in our community over the past year. The dedication, commitment, and hard work of our staff, NCWorks partners, and service providers enabled us to deliver quality services to businesses and individuals in need.

This has been a year like no other, and everyone involved has put forth extraordinary effort to continue pouring into our local community. The pandemic has changed the landscape of our workforce in countless ways. We will continue to adapt to the new normal and implement creative strategies to reach people and businesses in need.

We could not have accomplished everything that we have without the active and generous support of our Board of Directors and the ECWDB Consortium. Their countless hours of effort dedicated to our mission has been critical to our success.

Through our combined efforts, the economies of our local communities will continue to thrive.

Sincerely,



Al Searles, Chair



Tammy Childers, Executive Director



About the ECWDB

The Eastern Carolina Workforce Development Board, Inc. (ECWDB) is a non-profit organization located in New Bern, North Carolina. It is the designated administrative/fiscal agent for the Federal and State workforce development funds appropriated by the North Carolina Department of Commerce to operate employment and training services in a nine-county local area.

The ECWDB contracts its programs with reputable organizations throughout the nine counties that provide services in local NCWorks Career Centers serving both the job/training seeker and the employer populations.

A twenty-eight-member board of directors governs the ECWDB in partnership with the local elected officials. ECWDB membership includes representatives from business and industry, education agencies, economic development agencies, vocational rehabilitation, community-based organizations, and labor organizations.

Membership is drawn from individuals who have optimum policy-making authority from their organization. Members of the ECWDB are appointed by the elected officials of their respective counties per criteria established by the Governor.

The board's role in workforce development is evident through the established partnerships with our regional and local economic developers, community colleges, school systems, businesses, chambers of commerce, and community organizations to ensure that our region is known as a pro-active, forward-thinking region that has a workforce to support local industry. Through our collective efforts, our Region now is recognized at the State and National levels as a Certified Work Ready Communities Region. The workforce development services in our network of NCWorks Career Centers is also reflective of how the board is ensuring alignment with the NCWorks Commission's strategic plan and vision for North Carolina.

The board, partners, and staff take great pride in the work that has occurred and continues to occur throughout this region. The shared vision for our region and state continues to move the board forward in new areas and focuses on sector strategies that align to the region's high growth, high wage, and high skill demands.

The ECWDB's role is to ensure that the local workforce development system is business-driven and responsive to meeting the employment and training needs of both job seekers and employers.

The ECWDB:

- coordinates rapid response meetings with employers who are downsizing or facing a plant closure
- serves as a point of contact for business, industry and the public sector to identify solutions that address their workforce needs
- promotes strategies to encourage life-long learning and improve workplace skills
- assists in the development of new training programs to benefit the region's workforce
- conducts planning, oversight, and evaluation of local workforce development programs to include the NCWorks Career Center system
- offers advice regarding workforce policy and programs to local elected officials, employers, education and employment agencies, and citizens
- coordinates with economic development efforts to promote the region's availability of qualified workers
- reviews local agency plans and grant applications for workforce development to ensure coordination of services

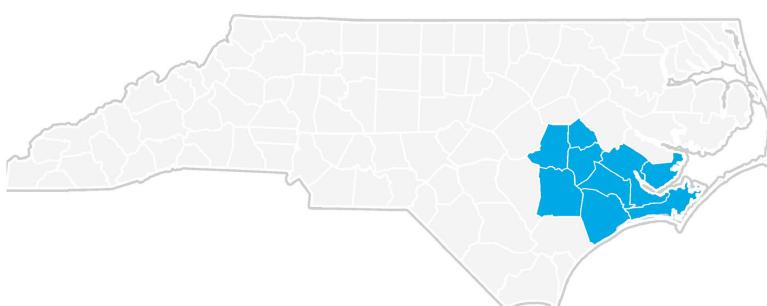
Our Region

The Eastern Carolina Workforce Area is comprised of nine of the twelve counties located within the Southeast Prosperity Zone. There are four military bases in the three highest populated counties of Craven, Onslow, and Wayne.

In addition, the three coastal counties (Carteret, Pamlico, and Onslow) are growing seasonal resort and retirement areas. These nine counties are primarily rural and reliant upon agriculture and encompass a total area of 5,710.64 square miles, with 4,834.41 square miles of land area. The counties' populations range from Jones and Pamlico with less than 13,000 each to Craven, Onslow and Wayne with more than 100,000 each.

According to the US Census data as of July 2019, the total population of the Eastern Carolina Workforce Area was 638,157. The counties are a diverse mix of races, ethnic groups, and ages with pockets of urban prosperity among rural poverty.

Government, retail trade, services, and manufacturing are the significant sources of employment, with the government employing the largest number of workers. Most of the jobs are located in the more populated counties with military installations and the seat of government for each county. The region recognizes that opportunities and challenges are not confined to one county or another. It is through regional collaboration that the counties of the Eastern Carolina Local Area leverage their assets to create a competitive advantage in a global economy.



| County | Population |
|--------------|----------------|
| Carteret | 69,473 |
| Craven | 102,139 |
| Duplin | 58,856 |
| Greene | 21,012 |
| Jones | 9,419 |
| Lenoir | 55,949 |
| Onslow | 197,938 |
| Pamlico | 12,726 |
| Wayne | 123,131 |
| Total | 638,157 |

NCWorks Certified Career Pathways

NCWorks Certified Career Pathways are essential to engaging industry and ensuring the education and training pipeline at the local level is aligned with the needs of local businesses. Career pathways are purposeful plans for education and training, leading to knowledge and skill acquisition and successful careers.

The ECWDB has identified five high growth/high wage sectors with high demand career opportunities within the local area.

- Aerospace, Aviation, and Defense
- Advanced Manufacturing
- Construction and Skilled Trades
- Health Sciences
- Transportation, Distribution and Logistics

Through WIOA training funds, eligible job seekers can receive training in approved programs for careers in these high demand industries.



NCWorks Career Centers

NCWorks Career Centers are facilities that provide job seekers, training seekers, and employers access to a variety of services. These facilities are critical in the workforce development process, and provide necessary services to many people in need.

COVID-19 has changed the landscape of the workforce in many ways. When the pandemic began, our Career Centers were forced to close their doors to the general public and find new ways to serve people in need. It was a time of struggle and perseverance, but our Centers did an amazing job adapting to an ever changing environment.

Almost two years later, our Career Centers continue to bring people services in a time of unprecedented need. The pandemic impacted every facet of our lives, and we are still overcoming many challenges and adversities. Our Career Centers were able to open their doors to the public again, and we are beginning to see people who had left the workforce due to the pandemic trickle back in.

One side effect of the pandemic has been an employee deficit in our workforce region. Employers are struggling to fill open positions with qualified candidates, and we are implementing new strategies and refocusing our efforts to address these needs.

Most importantly, we are making a positive impact on our community. Numbers might be down across the board, but our impact is undeniable. Our Career Centers are helping people find work or training and helping employers find employees. We will continue to overcome and adapt to help people in need.



Job Seeker Services

- Eligibility determination for training programs
- Job search and placement assistance
- Career counseling and planning
- Referrals to and coordination of activities with partner programs and services
- Workforce and labor market data
- Information and assistance regarding filing claims for unemployment compensation
- Information and support regarding financial aid assistance for training and education programs
- Internships and work experiences linked to careers

Business Services

- On-the-job training
- Follow-up services, including counseling
- Employee recruitment and screening
- Tax credit and hiring incentives
- Research materials on labor trends and industry trends
- Workshops, seminars, and job fairs
- Skills testing of job candidates using Worldwide Interactive Network (WIN)
- Rapid Response Services offers confidential consultations regarding layoffs or plant closings.
- Employer training services can be provided for current employees with incumbent worker training, on-the-job training, and customized training.

NCWorks NEXTGEN

Your Future Starts Here



YOUTH PROGRAMS

FOR YOUNG ADULTS 16-24 YEARS OLD

Over the next several years, the Eastern Carolina Region is expected to experience an increased demand for highly skilled workers. As an emerging workforce, today's youth are critical aspects of the pipeline of skilled workers to meet the expected demand. This subject was the topic of every Eastern Carolina Youth Council (ECYC) meeting held this past year, led by ECYC Chairman Frank Emory and facilitated by Erin Ananian-Gentile. How can we be effective in ensuring a skilled workforce? How do we engage youth to pursue careers in the region's high growth career pathways? How do we keep our at-risk youth involved in school? How do we engage parents? How do we engage businesses in providing work-based learning opportunities? The ECYC adopted a mission statement that formed the basis for every meeting from 2020-2021. The mission statement is as follows: **"To support and enable high-quality youth programs that empower and prepare today's young adults to become tomorrow's productive citizens."**

To meet the needs of local and regional businesses, the ECWDB and ECYC are partnering with local companies, community colleges, public schools, and community-based organizations to offer innovative programs that will prepare WIOA eligible youth for success in the workplace by providing a variety of effective and comprehensive education and employment services. Our outstanding programs link academic and occupational learning to meet local industry needs.

Youth Career Advisors are critical to the success of our Youth Programs. Advisors ensure that services are designed to prepare youth to achieve their short and long-term goals that include occupational skills training, attainment of nationally recognized certifications, attainment of high school diploma or a recognized equivalent, apprenticeship opportunities, paid and unpaid internships, post-secondary education, military services or unsubsidized employment.

Working together, our youth providers served 203 youth participants. 27 of those youth received a High School Diploma or Equivalency, 28 received an industry recognized degree or credential, and 44 entered employment. COVID-19 has continued to greatly impact the work we're doing to bring services to our youth. Enrollments are down from last year, but that can be mostly attributed to the pandemic effecting schools and businesses. We have and will continue to implement creative strategies to reach our youth. We have a NextGen Youth program orientation video that can be found on our website and YouTube, virtual classes are more accessible, and remote learning opportunities are growing in availability. We are determined to make a difference in our NextGen Youth.

The NCWorks NextGen Youth Program provides young adults with the best possible opportunity to find a job and career path. We help young adults to set and accomplish goals, understand how to be a responsible employee, and start down a solid career path with a promising future. A dedicated career advisor supports each young adult through these steps.

Young adults will receive the following services in this program:

- Tutoring, study skills training, and dropout prevention
- High school services, drop out recovery services, and GED
- Paid and unpaid work experiences
- Occupation skill training
- Education and workforce preparation activities
- Leadership development opportunities
- Supportive services
- Adult mentoring
- Follow-up services
- Comprehensive guidance and counseling
- Financial literacy education
- Entrepreneurial skills training
- Labor market and employment information, career awareness, and career exploration
- Activities that help prepare for and transition to higher education and training



MOTIVATIONAL CAMPAIGN

In these trying times, motivation can be hard to find. In an effort to get back to the root of why we do what we do, the ECWDB started a motivational campaign. We gathered quotes from NCWorks employees and partners to bring hope and motivation in a time of worldwide struggle.

Making a Difference, Together

The events of the past year have really taken a toll on the country. Unemployment rates have skyrocketed, businesses have had a hard time finding qualified employees for jobs that are vacant, and our NCWorks Career Center staff has had to stay vigilant to keep up with an ever-changing and uncertain workplace. From having to quickly pivot to virtual work and creating a space that is conducive to providing seamless services, staff members have had to adapt and overcome.

This motivational campaign started with a fabled story between President John F. Kennedy and a janitor at Cape Canaveral during the early days of NASA: **"What do you do?" the president supposedly asked the man with a broom during a visit to Cape Canaveral. "Well, Mr. President, I'm helping to put a man on the moon."**

This meeting may not have actually taken place. But there's a good reason it's one of the most commonly repeated management anecdotes: it illustrates the idea that a workforce motivated by a strong sense of higher purpose is essential to engagement." (From the article: [How an Accounting Firm Convinced its Employees They Could Change the World](#)) You can watch the video from KPMG, the company that influenced our campaign, at <https://youtu.be/JZmZoURcmXI>

NCWorks Career Center staff members, Board/Consortium members, and local partners who were asked to think about what they do and why they do it, their higher purpose, and create a slogan for themselves as a reminder.



Al Searles - Chair

We are all called to show the light to others in our daily lives.

In workforce development we are blessed with the opportunity to help individuals and companies live up to their potential. We understand early on that it is not about the individual, but it is about succeeding as a community. Our talented staff is prepared to "really" listen to the needs of our customers, both job seekers and those needing a talented workforce. They identify the gaps that are keeping individuals and companies from getting together and work to develop skills and tear down barriers.



We help our industry partners find creative and innovative ways to think about their talent needs and we help our individual clients hone their skills and earn credentials to be successful in matching up to the needs and in attaining their goals and dreams. When we bring our energy and our light to the needs around us, we create hope, build excitement, and fulfill real needs in the people we are trusted to help. Thank you all for what you do every day and remember to leave a little light behind in everyone you work with.

— “ —

**Jennifer Eichorn - Assistant Career Center Manager, Career Advisor
(NCWorks Career Center - Lenoir County)**

I help businesses build infrastructure for future generations.

I assist businesses with meeting their hiring needs during either expansions or employee turnovers. In doing so, I assist those in being able to invest in future expansions or investments in the area.



**Diane LeBlanc - WIOA Military Employment, Business Services Specialist
(NCWorks Career Center - Onslow County)**



I assist people with getting back into the workforce by helping them identify their interests and skills and partnering them with an employer who is interested in helping them experience their best self and providing training if needed.

By providing career counseling and coaching, I encourage individuals to get back into the workforce and do everything that I can to cheer them on to achieve that goal. Helping them to discover their skills, interests, and abilities, they are better prepared to step into a job that will bring a strong sense of accomplishment each day.

Beth Miller - RESEA Supervisor, Business Lead, Career Advisor (NCWorks Career Center - Craven County)

I bring hope to those without jobs and the underemployed by partnering with them through their job search process.

Having experienced joblessness and then being underemployed for 2 years, I have a heart to come alongside those struggling through the process. I want to help them see light at the end of the tunnel and that they too can find a job that is 'home'.



Carla Whaley - Career Advisor (NCWorks Career Center - Duplin County)

I do whatever I can to help people and if I don't know the answer, I ask!

I follow-up because I don't like to leave people "hanging".



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Estherose Rogers - Assistant Career Center Manager (NCWorks Career Center - Wayne County)

Wayne weaves the threads of the community to form the fabric of the World.

Interlacing staffing and technology to generate an integrated customer pool and flow. Intertwining a team-based approach producing a seamless service delivery. Interlocking work-ready, skilled talent to meet the current and future needs of workers and businesses to achieve and sustain economic prosperity; and to ensure members of the community are ready for the jobs of today and tomorrow.

Marianne Grigoriciuc - Career Advisor, WIOA Youth Program Coordinator (Carteret Community College & NC Career Works Career Center)



I help remove barriers and coach youth to set and achieve their goals through identifying their strengths, interests, skills and by building their confidence one step at a time.

Through compassion and taking a holistic approach to working with youth, I assist them in developing career plans that provide them building blocks of small successes combined with supports to develop their skills, passions and independence that allow them achieve success in their training, work, and life goals.

Duane Clark - Career Advisor (NCWorks Career Center - Craven County)

I fight poverty by not blaming the individual but by recognizing that the system makes it hard for some people to live above the poverty line, while offering opportunities for educational services.

Many Career and Educational opportunities exist that individuals do not know about that are free to them. This is where I try to get information out about WIOA, CSBG, and other funding sources to the community that will lead to career and educational possibilities.



Lynne Moore - Career Center Manager (NCWorks Career Center - Duplin County)

I encourage the economic stability and well-being of the citizens I serve.

Whether people call the center or come in, it's vitally important to me I ensure a friendly, safe and healthy environment where people have access to the resources they need for securing employment, education and training opportunities. I take pride in fostering a business culture where center staff and employers partner to meet company employment goals.

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Eileen McGaughey - Assistant Center Manager (NCWorks Career Center - Craven County)

I bridge talent to business through relationships and development of people.

I love sharing my experience in the workforce development system with others, one-on-one and in workshops: how to tailor a resume and application, interview preparation, portfolios, sending the thank you note that surprises an employer. All this while building relationships with people: jobseekers, employers, community partners, peers, and co-workers. Helping to develop people and then, bridging the gap and building community.



Charliss B. Gwynn - Career Advisor (NCWorks Career Center - Duplin County)

I am shaping the future of our world.

By helping an employer find the right applicant, connecting a job seeker with a vacant position or referring an individual to someone to assist their training, housing, insurance or childcare needs, I am shaping their life and the individuals that they influence.

Taylor G. Lee - Career Advisor (NCWorks Career Center - Craven County)

I help motivate job seekers to not just find a job, but land a career that will sustain them and their families and make them happy; and I help employers to find employees that make them profitable, effective, and help to stimulate our local economy.

I enjoy meeting and assisting my clients by sharing my knowledge and heartfelt support for their efforts. I always tell my clients that I'm not just a Career Advisor, but their friend and neighbor who wants them to succeed. Our employers also deserve the best we can do to help them find the right employees, so I'm proud to do what I can to assist them in those efforts. Our mission is noble and honorable, and I'm proud to know I'm helping our customers achieve all that they can.



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Theresa Hobgood - Career Advisor (Carteret Community College & NC Works Career Center)

I help individuals who are unemployed or underemployed create and achieve career goals to get them in the workforce earning livable wages.

I help individuals identify their career interests by providing comprehensive career guidance and counseling. Sharing local labor market information helps direct them in making career choices that will lead them to sustainable high growth, high demand jobs where they can flourish.



Ika Gant - Career Advisor (Lenoir Community College & NCWorks Career Center)



I assist individuals with career counseling, job search/referrals, retraining, employability skills, building up their character/self-esteem, provide agency referrals, supportive services, goal setting, and advising/creating class schedules. I also provide services to employers. I wear multiple hats and sometimes feel like a social worker.

I treat people the way I want to be treated and try to give people hope and motivation to keep going, no matter what is going on in their lives. I go the extra miles because I would want someone to cheer me on, be honest with me, and help me in my times of need. I was a job seeker once and didn't receive that treatment from the career center staff. I never want a customer to feel the way I felt leaving from that career center.

Samara Taft - NCWorks Career Center Manager, Director of WIOA Title I Programs (Lenoir Community College & NCWorks Career Center)

I assist individuals who wish to make changes in their lives either through accessing career opportunities and/or through obtaining education and training.

My own personal past life experiences led me to a career in Workforce Development. I love to connect individuals with employers and/or education and training opportunities to be able to build a better life for their families. Individuals that I have previously assisted always comes back and share their success with me and thank me for taking the time to assist with their goals. All work and sacrifices are worth everything knowing that I was able to make a difference in someone's life.



SUCCESS STORIES

It can be all too easy to forget the impact we have on the lives and careers of individuals in the midst of our daily work. Take a moment to read through these success stories of participants in our programs and remember that we are making a difference in our region.



Elijah Achieved his Dream Job Through Lenoir NCWorks

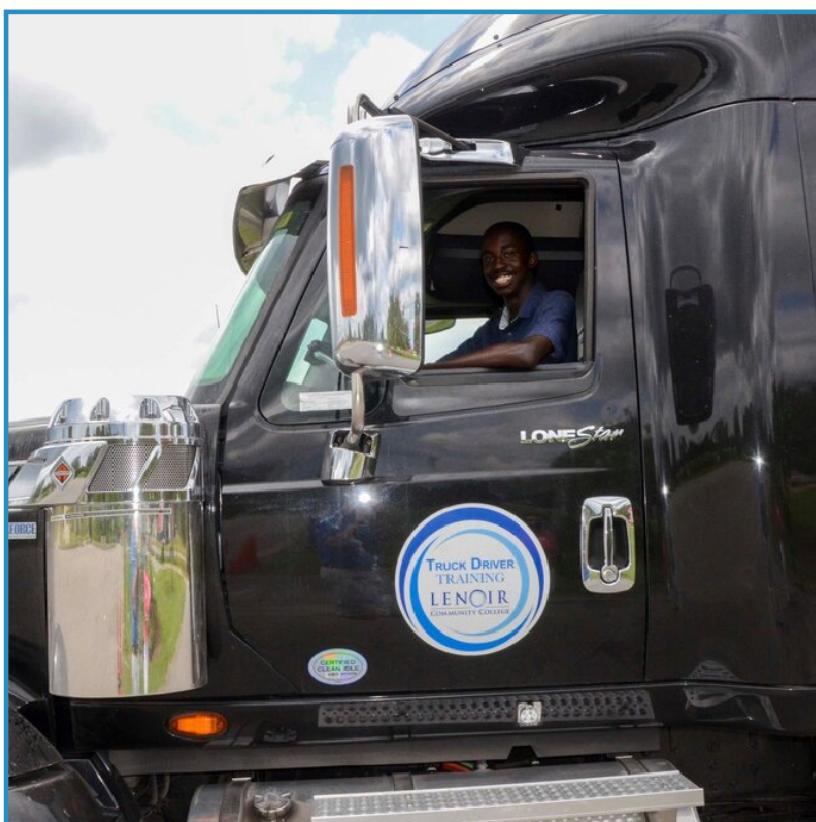
When Elijah of Kinston came to Lenoir Community College (LCC), he knew exactly what he wanted to do, but needed assistance in making his goal a reality. He was working in customer service at a call center at the time. His goal was to enroll in Truck Driver Training and obtain his CDL and start a career in the truck driving industry.

"Elijah and I met at LCC NCWorks Career Center as he was asking about the CDL class," Workforce Innovation & Opportunity Act (WIOA) Youth Counselor Tracey Price said. "After a few questions, I determined he was eligible for assistance through WIOA, a program that assists youth ages 16-24 that qualify for assistance with schooling, training, and finding employment."

Price said Elijah was highly motivated and eager to complete the necessary required steps for WIOA Youth Program. Truck Driver Training was scheduled to begin in March 2020. "We assisted him with DOT physical and other requirements for the class. He also signed up for National Career Readiness Certification (NCRC)," she said.

Elijah practiced in the lab at LCC and from home online. He took the exam and scored a silver certificate. He was ready for his class, then COVID-19 happened. "While we were all learning how to navigate through this unusual time, I stayed in contact with Elijah and asked for his patience. He was very understanding," Price said.

That patience paid off. By the end of June 2020, the class had been rescheduled and he was back on track. Price said Elijah was a little intimidated at first. "I explained to him that was completely normal and through WIOA, guidance and counseling are also provided along with tutoring if needed. He quickly grew comfortable in the class and progressed very well. WIOA provided support services as needed to help Elijah be successful in his training."



Elijah successfully completed his training and obtained his CDL in August 2020. Through WIOA's incentive program, he also received a \$50 Wal-Mart gift card for meeting his goal and attaining a credential. The WIOA Youth Program also aids in job search, creating resumes, and interviewing skills. In October, Elijah was successful in finding full-time employment at Smithfield Hog Production as a truck driver. He completed his training period there and now works night shift.

"I am so grateful for all the help I have received," Elijah said. "Through WIOA, I was able to reach my goal and my dream job as a trucker. I recommend LCC and WIOA to anyone that needs a little help reaching their goals too."

For more information on the WIOA Program, contact Samara Taft, Director of WIOA Title I Programs/ NCWorks Career Center Manager, at saltaft27@lenoircc.edu or (252) 527-6223, ext. 111.

Source: Neuse News

Cheryle Earned Certificates and Found a Job with the Help of Wayne NCWorks

Cheryle's story is one of courage, perseverance, and hope. In 2018, she was suddenly without work as the company she had worked for over the last 10 years was forced into massive layoffs. Instead of giving up, Cheryle took this opportunity to further her education and give herself a better opportunity to achieve her dreams.

Cheryle discovered the Trade Adjustment Assistance (TAA) and Workforce Innovation and Opportunity Act (WIOA) programs through NCWorks representatives and found out that these programs would provide funds and resources that would allow her to go to school. In addition to this, the Trade Readjustment Allowance (TRA) would continue to pay Cheryle's unemployment check after it stopped coming in. After Cheryle successfully qualified for these programs and took her placement exams, she began going to class for her Office Administration Degree. Due to the programs from NCWorks, Cheryle was able to focus completely on her education, without financial worries hanging over her.



Cheryle thrived in the academic environment. Her dedication, effort, and hard work paid off in amazing ways. She maintained a 4.0 GPA through all 4 semesters and earned certificates in both Office Administration and Microsoft Applications Proficiency. She was also awarded the "2020 Outstanding Student of the Office Administration Curriculum" award. Besides the accolades for her accomplishments, Cheryle also discovered her passion for tutoring other students during this time.

Cheryle told us, "I will forever be grateful for the Trade Adjustment Assistance, Trade Readjustment Allowance, and the Workforce Innovation and Opportunity Act programs. If not for these programs and the two special ladies who helped me through this journey, I never would have gone back to college. Gina Colie and Catherine Stickles believed in me, allowing me to believe in myself."

Cheryle is now working at Wayne Community College in two part-time positions, one as a professional tutor and the other as a health screening technician. She continues to pursue her dreams, and we wish her the best in her journey.

Source: Wayne Community College

Craven NCWorks Helped Lateesha Taylor Find a Job

Lateesha Taylor began working with John in January to find part time employment that suited her specific needs. She desired to stay local and had specific considerations that determined her ability to work. John has been working with her on her resume and provided resources outside of Career Services that could assist her in other ways.

John submitted a referral for Lateesha with Blue Arbor Staffing for a part time position as a receptionist at the NCWorks Career Center. Lateesha was offered the position 4/26/2021 and began work on 5/3/2021. John will continue to monitor her progress and provide assistance if needed.



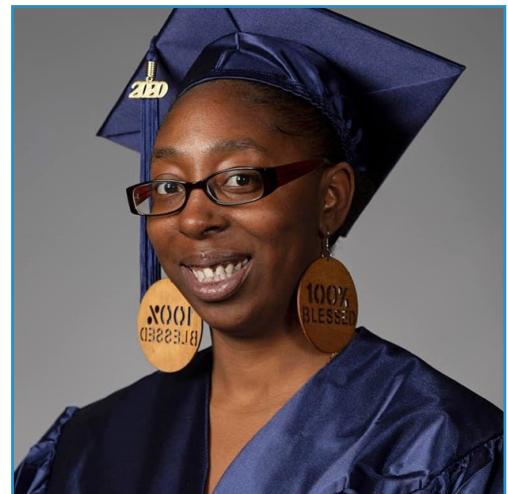
Source: Craven NCWorks Career Center

Sharieka Excelled in the NextGen Youth Program at Wayne Community College

Sharieka joined the WIOA out-of-school youth program in the summer of 2016. When she first started, she immediately expressed her interest in working with and helping others. At first, her desired career was to become a Clinical Nursing Technician, but as she continued through the program, she discovered that she was interested in the childcare field. She eventually decided that she would love to own her own childcare center. To accomplish this goal, she would have to attain more education and training. Sharieka committed the time and effort into receiving her High School Equivalency in the spring of 2017.

While she was working on her GED®, she participated in work experiences at several local daycares. Sharieka then enrolled in the Early Childhood Program at Wayne Community College in the summer of 2017. After 3 years of hard work, dedication, and commitment, Sharieka was able to participate in the drive-thru graduation celebration at Wayne Community College in the spring of 2020. Due to the pandemic, she could not be awarded her degree until she completed the required practicum hours. She successfully completed her hours in the fall of 2020 and is currently operating her own in-home day care!

Source: Wayne Community College



Paid Work Experiences at Wayne Community College Helped Diamond Find her Career Path

Diamond was on a paid work experience through the NextGen Youth Program at Wayne Community College. She started as a Literacy Connections Intern before moving on to her second position as a Registrar Assistant. Each position helped her gain the skills that she would need to work in her desired career path. She was able to gain exposure to the working world and its requirements. In addition to that, she was exposed to many community events such as festivals and career fairs and was able to participate in volunteer opportunities. Last month, after a lot of hard work and dedication, she passed her GED exam. She is currently working as a clerical assistant for Wages Inc., and she is also enrolled in curriculum courses in the Business Administration Program.

Source: Wayne Community College



The Finish Line Grant Helped Jasmine Graduate from Craven Community College and Find a Career

Craven Community College (Craven CC) graduate Jasmine Hodge has used her success as a student to propel her into the healthcare field. From the WIOA Program, she was able to receive the guidance and assistance she needed to complete her education and join the workforce.

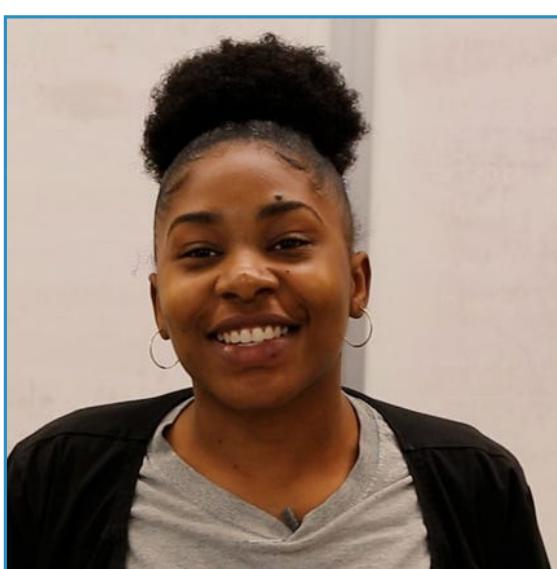
Hodge began her college endeavor in 2011 with the hope of attending East Carolina University. After that didn't pan out, she realized that Craven CC offered her a perfect alternative that allowed her to continue living with her mother. She first started at Craven CC in the fall of 2011 with the expectation of becoming a nurse. However, after having children, she soon realized that the steep workload of nursing students did not mesh well with motherhood. She sat down with her advisor, Zomar Peter, and figured out a new degree plan in the Medical Assisting (MA) program.

"Advisors provide clarity on students' academic direction and educational goals," said Peter. "For example, with Jasmine, her goal was to enter the nursing program, but being a single mother, she was not able to stop working. With the nursing program, students are encouraged not to work or work minimally due to the rigor of the program. Advisors will be able to guide students through the prerequisites for all programs, but specifically health and nursing programs. Medical Assisting was perfect for Jasmine because of the various online options available for her work and personal life."

Hodge admitted that the workload in the MA program was still very stressful at times, but the bonds she formed with her classmates and the realization that everyone was going through similar situations helped her through it. She also found comfort in assisting other students who were having difficulty, several of whom were mothers as well.

"We all have the same struggle with trying to study but also be a parent," said Hodge. "We're trying to come to class and also be a parent; to help your kids with their schoolwork and still having your own workload of school and homework. We had a lot of the same struggles but we also all helped each other."

Hodge's story is one of perseverance and dedication. After a time, the workload was too much and she was forced to leave the WIOA program. She did not give up on her goals though, and in 2019 she was able to take the MA test with the help of the Finish Line Grant. The Finish Line Grant provided the funding that allowed her to take the MA test and graduate from the program. She is currently employed at Coastal Carolina Health Care Endoscopy Center and encourages other parents who are in school or thinking about starting to not get discouraged and put forth maximum effort.



Students are able to seek assistance through financial aid, scholarships, and grants to help them complete their education when facing unexpected challenges. Contact Craven Community College or your local NCWorks Career Center to find out more on what programs are available to help you succeed.

"In order for students like Jasmine to be successful at juggling school and motherhood, we provide not only academic advising, but we do provide financial assistance for those who are struggling financially," said Peter. "It is important for students like Jasmine to have someone who provides continuous encouragement, hope and a very good listening ear. At Craven, that is what we provide."

Source: Holly Desrosier, Craven Community College

Michelle Earned a Degree and Landed a Job Through Work-Based Learning at Lenoir Community College

While working in a commission-based job, Michelle Hill of Greene County found herself spending more money than she was making trying to build her clientele and knew she needed to find a better alternative. She sought help from the Workforce Innovation and Opportunity Act (WIOA) Adult program at Lenoir Community College.

The WIOA program, through the NCWorks Career Center, was established to assist adults and dislocated workers in retraining and obtaining employment and it offers a mix of employment, training, and job placement services. Participants may access individual training accounts to assist with tuition, fees, books, supplies, and accident insurance.



Hill met with Ika Grant, WIOA Career Advisor, who assisted her in the LCC admissions process and completion of her Free Application for Federal Student Aid (FAFSA). With the help of the WIOA program, Hill was able to identify her areas of interest and relate those to programs offered at LCC.

Hill was limited in jobs she could perform due to chronic migraines and constant back pains. Knowing her limitations, Grant worked on finding a field that would best accommodate her health conditions.

"I am thankful that Mrs. Grant took the time to help with finding a program that best fit my interest and could accommodate my disabilities."

She enrolled in the Medical Office Administration program and began classes in Spring 2019. Shortly after beginning her online classes, she was placed in a Work-Based Learning (WBL) course and began working as a processing assistant at Vocational Rehab in Lenoir County. She was working five and half hours per week with hopes of eventually going full time so she could obtain health insurance and better provide for her family. With rising medical bills from her chronic illnesses and lack of health insurance, Hill was struggling to keep up with her payments. "I was able to provide Michelle with a resource to help her with her healthcare expenses," Grant said.

Hill managed to maintain a 4.0 grade point average and was inducted into the Phi Theta Kappa Honor Society. In May, she successfully earned her Associate in Arts degree in Medical Office Administration, as well as two certificates, and graduated with high honors.

She was offered a full-time position at Vocational Rehab and now has health insurance.

"I am so thankful for the assistance I received from LCC and WIOA. They guided me in the process of starting back school and later landing a job that turned into a career that I love. During my training at Vocational Rehabilitation through the WBL program, I was able to gain employment there," she said.

"The WIOA program is a wonderful opportunity for individuals. It allowed me to learn new skills I needed to be successful in today's workforce."

For more information on the WIOA Program, contact Samara Taft, director of WIOA Title I Programs/ NCWorks Career Center Manager, at saltaft27@lenoircc.edu or (252) 527-6223, ext. 111.

Source: Richy Honeycutt, Lenoir Community College

Duplin NCWorks Veteran's Program Helped Brian Earn a Certification and Find a Job

On Feb 4, 2021, Brian Dandridge came into the Duplin County NCWorks Career Center for job search assistance and career guidance. Melvin Sabillon, CSR, assisted Mr. Dandridge with registering into NCWorks.gov and referred him to Carla Whaley, Career Advisor, for additional services.

Carla assisted Brian with job searching and explained the services offered through the Career Center. He told Carla he was currently homeless and unemployed. He had worked as a swine farmer for seventeen years and lost his housing upon resigning his position.

Brian's experience working with swine lagoons inspired him to enroll in the Combined Biological Waste Water Operator I and II class at James Sprunt Community College. Carla instructed Brian to update his resume to showcase his work history and enrollment in the Waste Water class. Carla learned Mr. Dandridge was a Disabled Naval Veteran. She explained the NCWorks Veteran's Program to Brian and contacted Zackary Branch, Disabled Veteran Outreach Program Specialist (DVOP) for Duplin County, to request his assistance with Mr. Dandridge, as well.

Zackary began working with Brian on Feb 23, 2021 and referred him to several openings within the surrounding area. Mr. Branch also contacted Charles Lee with the Veterans Services of the Carolinas-Homeless Veteran Reintegration Program (HVRP). After enrolling in HVRP, the program paid for Brian to test and receive his Waste Water Treatment Plant I certification.

Mr. Dandridge continued to receive services from the Duplin County Career Center. Charliss Gwynn, Career Advisor, joined the team focused on assisting with his job search. Charliss found a position with the City of Jacksonville and the Pender County Utilities – Water Department Division. She shared the information with Carla who immediately called Brian with application instructions. Brian promptly submitted a Pender County application and was soon scheduled to interview. After completing the interview Mr. Dandridge was extended a job offer with Pender County Utilities starting on May 17, 2021.

The NCWorks Career Center continues to assist Brian with locating affordable housing. Zachary Branch (DVOP) referred Brian to Volunteers of America and Charliss Gwynn referred him to the Homeless Emergency Solutions Grant operated by Greene Lamp Community Action.

Source: Duplin NCWorks Career Center

Craven NCWorks Prepared Eric for Job Searching and Helped him Find Employment

Eric contacted the NCWorks Career Center in New Bern for assistance applying for a position with the City of New Bern. Eric was working full-time for another local municipality, driving 2 hours every day and wanted to be closer to home here in New Bern.

With Eric employed so far from New Bern, an in-person appointment would not work, so Eileen McGaughey “met” with Eric via telephone. She completed his NCWorks registration including setting up job alerts for positions closer to home and creating a resume he could use for the City of New Bern application.



Eric called Eileen a couple of weeks after applying with the City of New Bern to inform her he was selected for an interview. Excited about this opportunity and wanting to do his best, Eric asked to complete a practice interview.

For the practice interview, Eric and Eileen scheduled an in-person appointment. Eileen and another NCWorks Career Center staff member met with Eric and conducted a mock interview.

During his employment search, Eric interviewed with two great employers in New Bern. Using the skills he gained in the practice interview, Eric obtained the position that was on the top of his list – Utility Maintenance Worker with the City of New Bern. Congratulations Eric!

Kara Prepared for her Interviews with Craven NCWorks and Received a Job Offer

In March 2021, Kara Thomas utilized our AWS to request referrals for positions with two local municipalities posted in NCWorks. Kara and Eileen McGaughey met via telephone to complete her NCWorks registration including setting up virtual recruiter and completing her requested referrals. Kara's situation was unique so she and Eileen spent time discussing how to manage the application and interview process.



About a week after their initial meeting, Kara called with great news-she had two interviews scheduled for early April. Kara and Eileen met to strategize and plan for her interviews, also reviewing Kara's career portfolio.

Kara worked her plan and on April 12 called Eileen to share the wonderful news-she was offered and accepted a position with Pamlico County! Congratulations Kara!

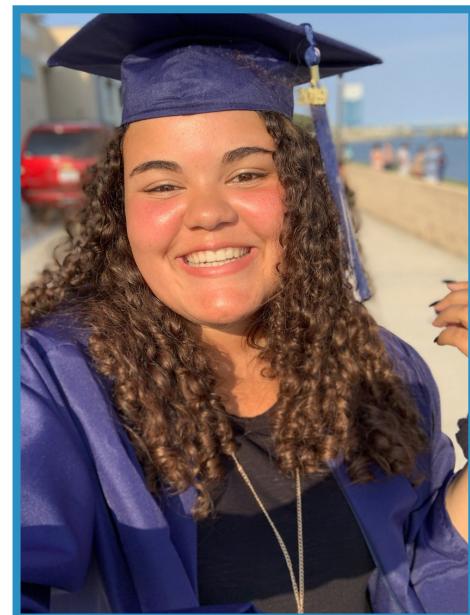
Source: Craven NCWorks Career Center

Carteret Community College Graduate, Makayla Gaitan, Received the Governor's Award of Distinction

After receiving her high school diploma through the Carteret Community College Adult High School, Gaitan pursued her college degree and entered the Human Services Technology program at Carteret CC, during which she worked as a WIOA student worker as the College's Retention and Counseling Services Assistant.

"I owe a lot to Carteret Community College and the WIOA program," said Gaitan. "To be recognized for doing my job and pursuing my passion of helping others is such a great feeling. I know I am on the right career path and to have that recognized gives me indescribable joy."

In May 2021, Gaitan graduated with her Associate in Applied Sciences degree in Human Services Technology from Carteret Community College and is now pursuing her bachelor's degree at Lees-McRae College. She hopes to pursue her master's and possibly her doctorate.



"I am continuing to work with and for people while preparing for a future career as a therapist," said Gaitan. "But no matter what, as long as I am able to help others, I will be happy."

Makayla Gaitan, Carteret Community College graduate, is the recipient of the 2021 Governor's NC Works Award of Distinction in the category of Outstanding Young Adult. The award recognizes young adults who have been involved in a publicly funded NC workforce service or program and have demonstrated exceptional achievement to attain career-related goals. Gaitan participated in the Workforce Innovation & Opportunity Act (WIOA) youth program through the Carteret NCWorks Career Center.

"The WIOA program and the NCWorks staff are extremely proud of Makayla's accomplishment," said WIOA Youth Program Coordinator Merianne Grigoriciuc. "She has demonstrated academic, personal and professional perseverance throughout her time in the WIOA program and has exemplified professionalism, empathy and quality customer service in each of her work experiences and internships. Makayla's dedication to help others and serve her community are the qualities that make her deserving of the Governor's NCWorks Award of Distinction."

Source: Carteret Community College



Onslow NCworks Formed a Successful Partnership and Facilitated Multiple Job Fairs

The Onslow Workforce Pipeline Development team consists of Career & Technical Education, Coastal Carolina Community College, Jacksonville-Onslow Chamber of Commerce, Jacksonville-Onslow Economic Development (JOED), NCWorks, and ECWDB Business Services.

During the Onslow Workforce Pipeline Development monthly meeting in April, the team decided to put together a job fair targeting graduating seniors and students of working age and hold the event in May shortly before school let out for the summer. With permission from Onslow County Schools, they held the events at Swansboro, Jacksonville, and Dixon high schools from 3-6pm on May 4-6.

Within just 5 weeks, the team pulled together the 3 events and had 16-20 employers at each event. Jacksonville HS was the most heavily attended with approximately 100 job seekers speaking with employers. The employer feedback was positive, and most were appreciative of the out-of-the-box thinking and ability to network with each other. This allowed for referrals to take place if a job seeker did not fit one industry. Employers were encouraging the job seekers to speak with hiring reps in other industries.

Source: Onslow NCWorks Career Center



Janet Landed a Job with the Assistance of Craven NCWorks

Janet is a Veteran who was unemployed during the summer of 2021, and Career Advisor Taylor Lee in New Bern contacted her for a virtual appointment. Taylor thoroughly updated her NCWorks profile, as is the custom in the New Bern office, and encouraged her in her efforts owing to her extensive skills. As part of the registration process, Taylor made a resume for her and emailed it to her that same day.

When a vacancy for the SBE Veterans/JVSG position came open in the New Bern NCWorks office, Janet decided to apply for it and was thrilled to get an interview for the position.

When Janet was hired and reported to work her first day, she was able to meet Taylor in person: not as an applicant, but as a new coworker. Janet then told Taylor that she was appreciative of his efforts, kind words and support, and that she used the resume he had made for her when she reported to her interview.

Janet and Taylor are glad to be working in the same office and can assist each other every day. They are both passionate about helping their customers and look forward to working together to help their clients in the days to come. Janet is pleased that she can help others, in the same way that she was assisted.

Source: Craven NCWorks Career Center



Aerospace Roundtable

Still reeling from the economic shut down due to the COVID-19 pandemic, the Eastern Carolina Workforce Board held a virtual Aerospace Round Table on July 28, 2021. Aerospace employers in the region participated in a panel discussion as a follow up from the roundtable in the previous February. Discussion centered around the current pandemic business environment, the challenges businesses were experiencing, and opportunities that have presented themselves during such austere times. Dr. Brian Black of Spirit AeroSystems led the discussion which included Mary Beth Fennel of the North Carolina Military Business Center, Rick Barkes from the NC Global Transpark, Anthony Giardino from the D2GS Flight Training School, Harry Edwards from CrateTech, Eric Litchfield from the Coastal Carolina Regional Airport, Mark Meno of Fleet Readiness Center-East, Will Latham of Titan Aviation Fuels, and Allen Thomas of FlyExclusive. Partners from the North Carolina Department of Transportation, regional community colleges and CTE directors also joined the roundtable in "listen only" mode.

Some topics that were discussed in detail included the expansion plans for the Coastal Carolina Regional Airport, how FRC-East got their workforce back to the worksite after being shut down and managing shift work and smaller teams in order to maintain social distancing, and furloughs at Spirit AeroSystems. While many companies were trying to navigate working situations and maintain health standards, FlyExclusive saw their business flourish as many individuals resorted to private flights for getting to and from business meetings as well as growing their fleet of pilots from those exiting service from Seymour-Johnson Air Force Base.

The pandemic was also seen as an opportunity to take a deeper look into how things were running pre-COVID and see how they could be improved in a post-pandemic world. Spirit AeroSystems was re-evaluating their acquisitions process and strengthening partnerships with training entities in the region. The workforce is also being assessed in the wake of many people staying close to home and how to grow talent locally as many employees travel up to two hours each way to their jobs.

The round table concluded with the plan to create working groups to move the initiative of creating a regional aerospace center of excellence forward. Now that COVID restrictions are being lifted, work can begin in earnest on advancing our regional aerospace industry.

JOB FAIRS AND HIRING EVENTS

Our NCWorks Career Centers and local partners have worked relentlessly over the past year to bring job fairs and other hiring events to the local community. The pandemic created challenges, but we were able to hold outdoor, drive-thru, and virtual events to stay safe while still connecting job seekers to employers. In coordination with local businesses, NCWorks impacted the lives and careers of many individuals across our region. Enjoy pictures from hiring events held in each of our nine counties!



Carteret County



Craven County



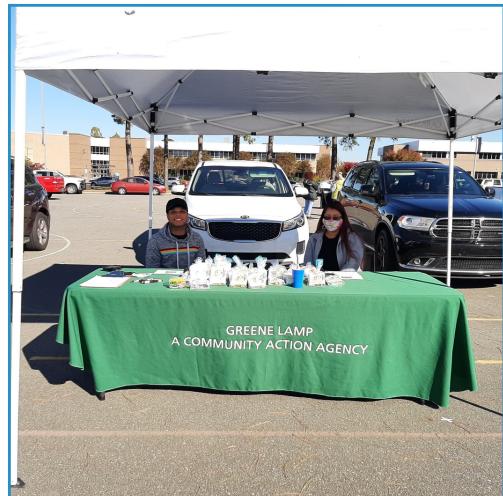
Duplin County



Lenoir County



Greene County



Jones County



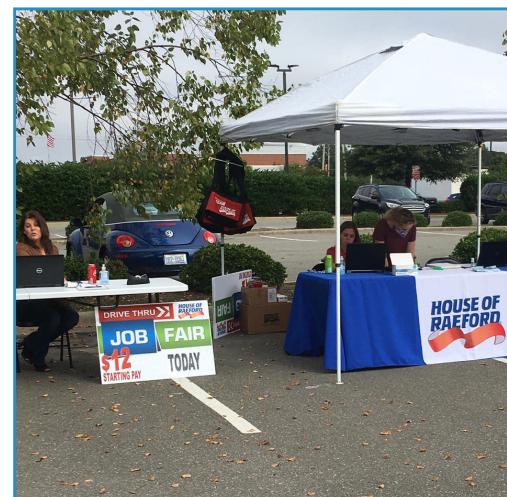
Onslow County



Pamlico County

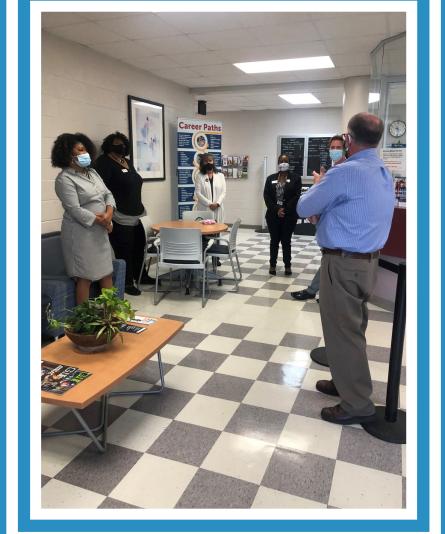


Wayne County



FINANCIAL AND PERFORMANCE DATA

We have gathered performance metrics and financial data to give a snapshot of how we performed in the program year 2020-2021. The global pandemic certainly effected our region, and the numbers reflect that, but we are not alone in this. The workforce is struggling across the nation, and we will continue bring services to our region in new and innovative ways.



PY 20-21 NCWorks Performance Dashboard

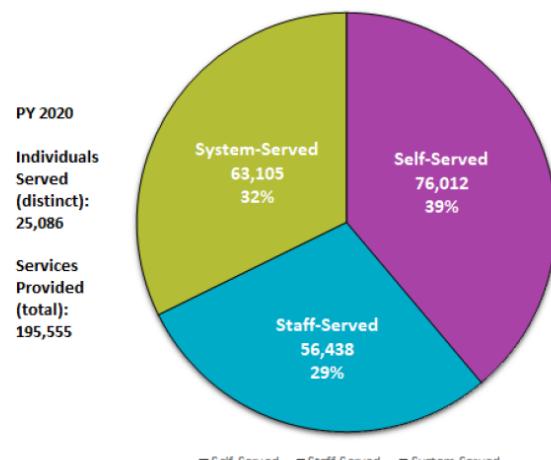
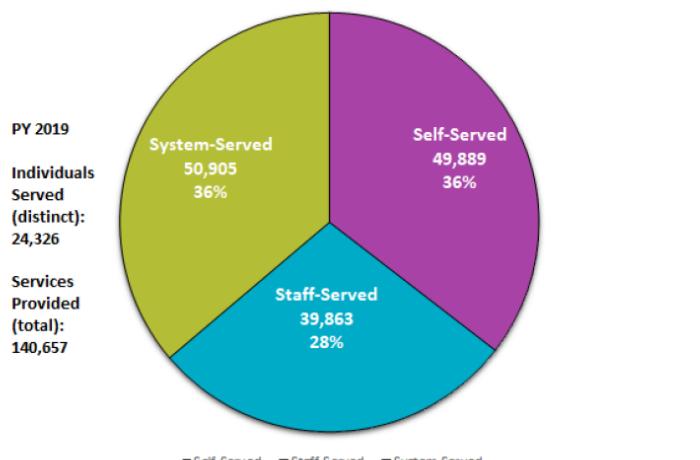
*EMPLOYMENT DATA PY 2019 and 2020 Comparison

| | | | |
|----------------------|---------|----------------------|---------|
| Employed | 261,384 | Employed | 258,952 |
| Unemployment Rate | 5.2% | Unemployment Rate | 5.5% |
| NC Unemployment Rate | 4.0% | NC Unemployment Rate | 5.6% |
| US Unemployment Rate | 3.8% | US Unemployment Rate | 6.0% |

**NCWorks Businesses Served PY2019 and PY 2020 Comparison

| | | | |
|--------------------------|-------|--------------------------|-------|
| Employers Served | 2,022 | Employers Served | 2,277 |
| New Registered Employers | 108 | New Registered Employers | 136 |
| Internal Job Postings | 6,717 | Internal Job Postings | 8,665 |

**NCWorks Job Seekers Served PY2019 and PY2020 Comparison



**JOBS INFORMATION

Number of Available Jobs 16,063

Top 5 Types of Employment Available

- Healthcare Practitioners & Technical
- Management
- Sales
- Office & Administrative Support
- Production

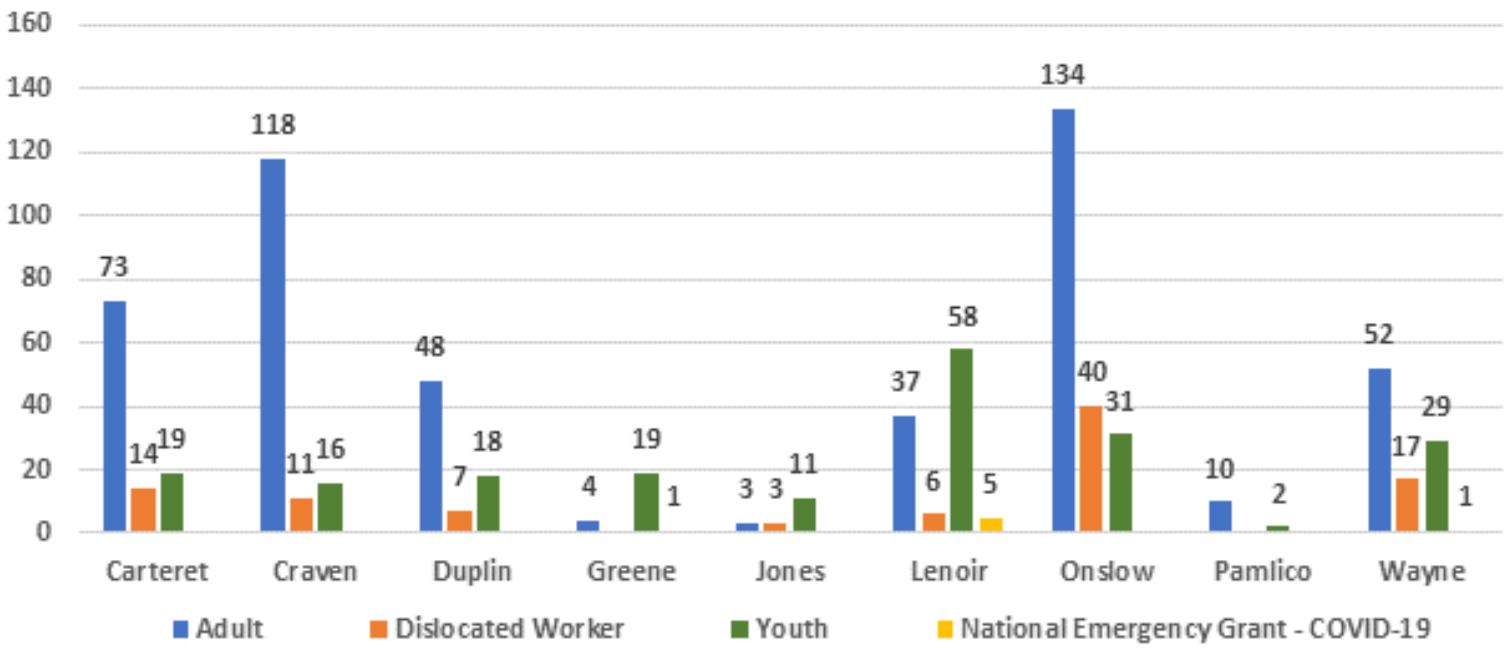
| Education Level | Potential Candidates |
|--------------------------------|----------------------|
| Less than high school | 724 |
| High school Diploma/Equivalent | 6,191 |
| Vocational School Certificate | 1,295 |
| Associate's Degree | 2,312 |
| Bachelor's Degree | 3,196 |
| Master's Degree | 1,257 |
| Doctorate Degree | 164 |
| Specialized Degree (MD, DDS) | 53 |

Sources: NCWorks Online, 2021 & NC LEAD

Title I WIOA Adult, Dislocated Worker, and Youth Training Enrollments

The graphics on this page represent the different ages, races/ethnicities, and genders of the people that we have served through our WIOA Title I programs. Our hope is to extend our outreach and connect even more people with the resources that they need to be successful.

PY 20-21 WIOA Title I Enrollments by County and Program



■ Adult - 479

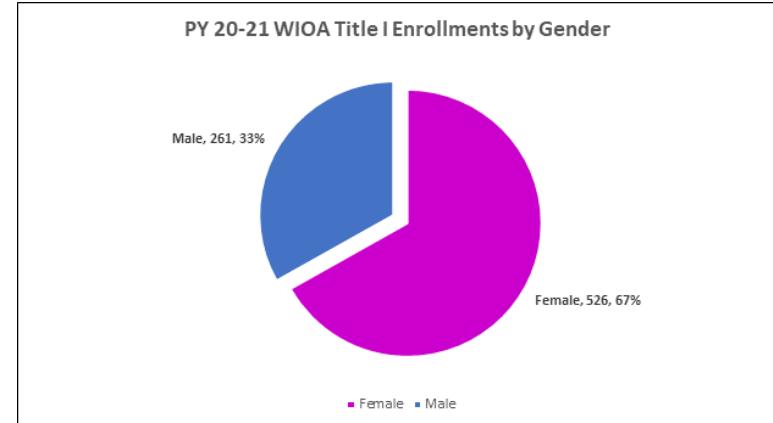
■ Dislocated Worker - 98

■ Youth - 203

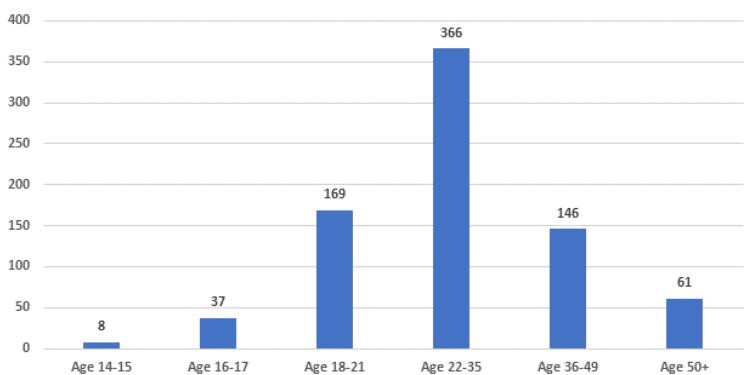
■ National Emergency Grant (COVID-19) - 6

Total - 786

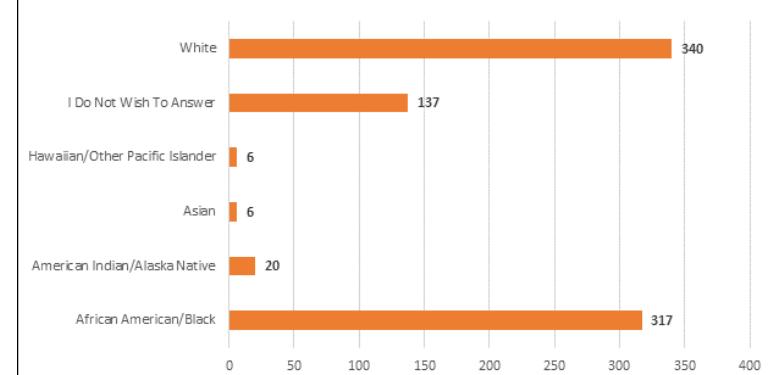
PY 20-21 WIOA Title I Enrollments by Gender



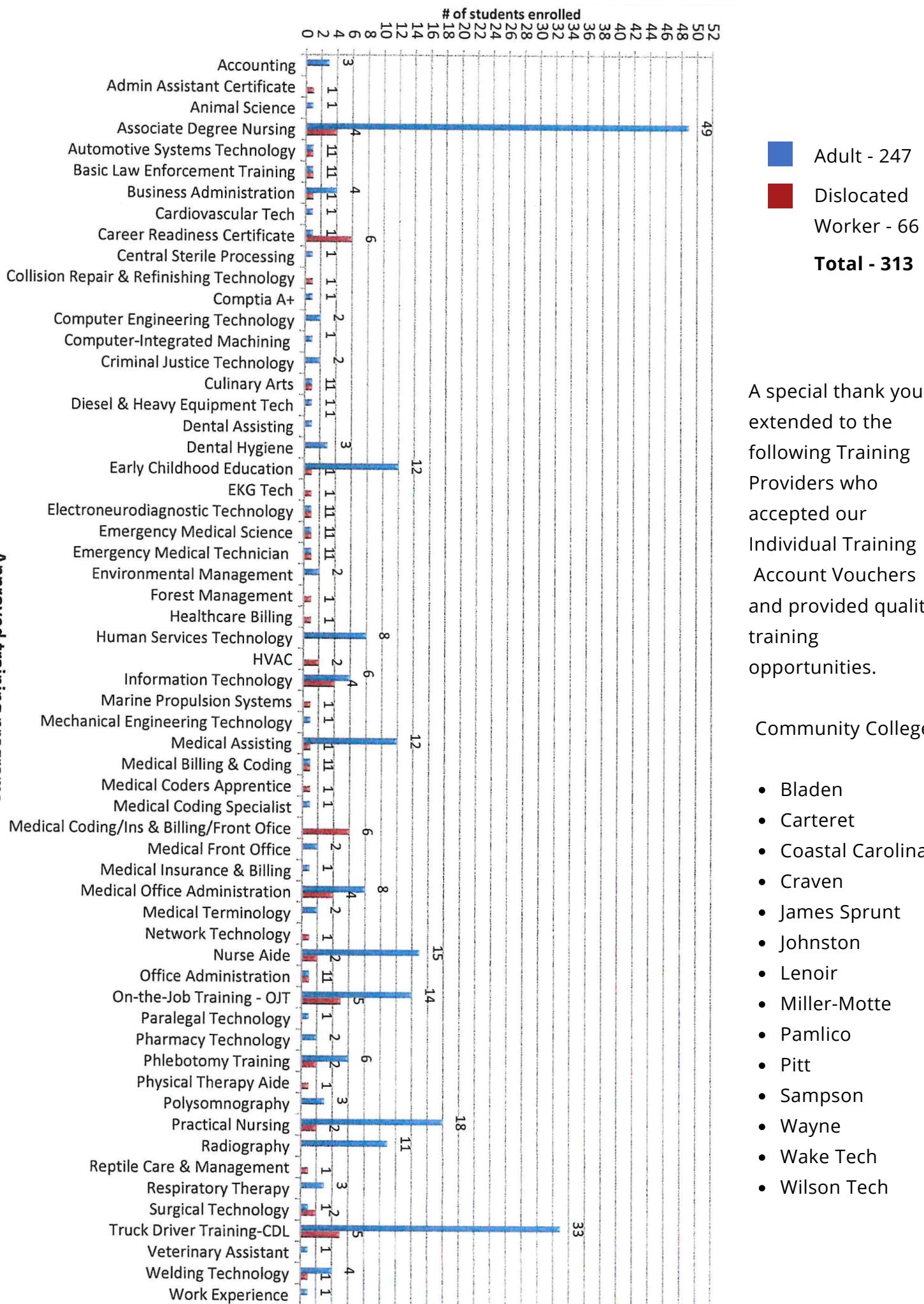
PY 20-21 WIOA Title I Enrollments by Age



PY 20-21 WIOA Title I Enrollments by Race/Ethnicity



Participants of WIOA Funded Training



A special thank you is extended to the following Training Providers who accepted our Individual Training Account Vouchers and provided quality training opportunities.

Community Colleges

- Bladen
 - Carteret
 - Coastal Carolina
 - Craven
 - James Sprunt
 - Johnston
 - Lenoir
 - Miller-Motte
 - Pamlico
 - Pitt
 - Sampson
 - Wayne
 - Wake Tech
 - Wilson Tech

PY 2020-2021 Title I Return on Investment Rate

PY 2020-2021 Total Program ROI - All Programs (Adult, Dislocated Worker, Youth)

| Total Individuals | Cost | Earnings Prior to Exit | Earnings After Exit | Earnings Change | ROI Rate |
|-------------------|--------------|------------------------|---------------------|-----------------|----------|
| 469 | \$277,582.00 | \$2,606,071.22 | \$5,332,783.64 | \$2,726,712.42 | 982.31% |

PY 2020-2021 - WIOA Title I: Adult

| Total Individuals | Cost | Earnings Prior to Exit | Earnings After Exit | Earnings Change | ROI Rate |
|-------------------|--------------|------------------------|---------------------|-----------------|----------|
| 354 | \$209,941.00 | \$1,828,407.72 | \$4,201,372.01 | \$2,372,964.29 | 1130.30% |

PY 2020-2021 - WIOA Title I: Dislocated Worker

| Total Individuals | Cost | Earnings Prior to Exit | Earnings After Exit | Earnings Change | ROI Rate |
|-------------------|-------------|------------------------|---------------------|-----------------|----------|
| 59 | \$37,032.00 | \$570,511.24 | \$656,474.37 | \$85,963.13 | 232.13% |

PY 2020-2021 - WIOA Title I: Youth

| Total Individuals | Cost | Earnings Prior to Exit | Earnings After Exit | Earnings Change | ROI Rate |
|-------------------|-------------|------------------------|---------------------|-----------------|----------|
| 56 | \$30,609.00 | \$207,152.26 | \$474,937.26 | \$267,785.00 | 874.86% |

*ROI Rate Calculation based on the earnings change divided by the program cost.

**Source: NCWorks Online

PY 2020-2021 Performance Summary

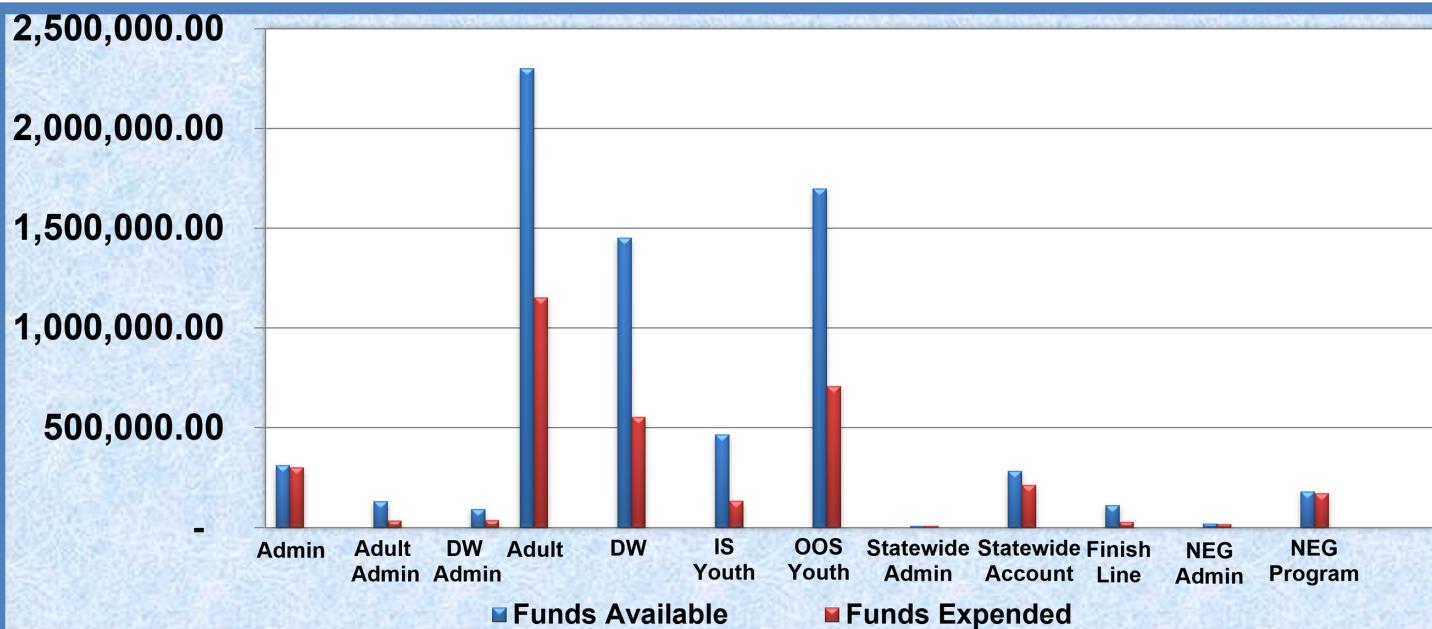
| | | Adult | Dislocated Worker | Youth |
|------------------------|--------------------------|------------------|-------------------|-----------------|
| Employment Q2 | Actual | 258/377 (68.44%) | 53/78 (67.95%) | 84/126 (66.67%) |
| | Plann | 75% | 80% | 71% |
| | Percent Achieved of Plan | 91.25% | 84.94% | 93.90% |
| Employment Q4 | Actual | 244/333 (73.27%) | 56/80 (70%) | 91/137 (66.42%) |
| | Plan | 74% | 81% | 72% |
| | Percent Achieved of Plan | 99.02% | 86.42% | 92.25% |
| Credential | Actual | 181/309 (58.58%) | 36/68 (52.92%) | 41/111 (36.94%) |
| | Plan | 49% | 53% | 51% |
| | Percent Achieved of Plan | 119.54% | 99.89% | 72.43% |
| Measurable Skill Gains | Actual | 248/421 (58.91%) | 53/77 (68.83%) | 86/160 (53.75%) |
| | Plan | 44.50% | 49.50% | 44.50% |
| | Percent Achieved of Plan | 132.38% | 139.05% | 120.79% |

Financial Report

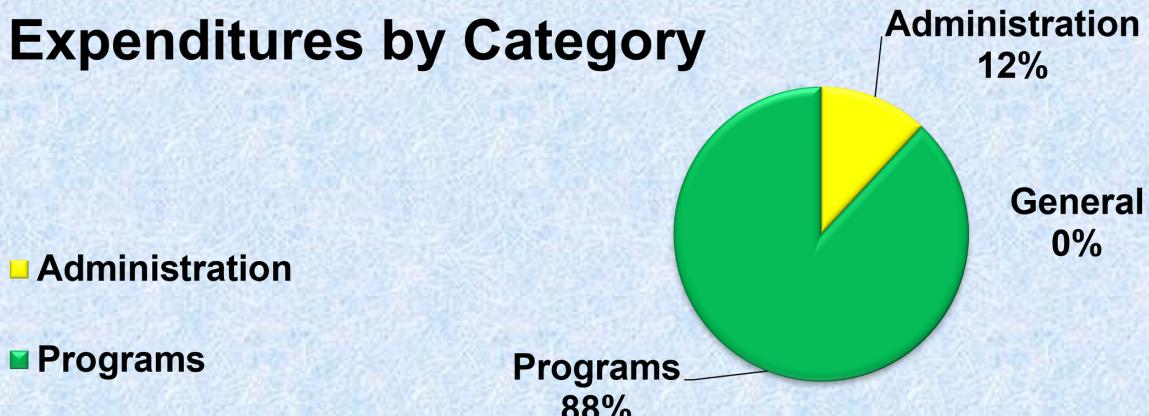
June 30, 2021

| Funds Summary | | Funds Available | Funds Expended | Funds Remaining |
|---------------|-----------------|-----------------|------------------------|------------------------|
| 4010 | Admin | \$ 310,946.00 | \$ 301,182.00 | \$ 9,764.00 |
| 4010 | Adult Admin | \$ 131,743.00 | \$ 35,528.00 | \$ 96,215.00 |
| 4010 | DW Admin | \$ 92,190.00 | \$ 37,604.00 | \$ 54,586.00 |
| 4020 | Adult | \$ 2,301,462.00 | \$ 1,153,773.00 | \$ 1,147,689.00 |
| 4030 | DW | \$ 1,452,751.00 | \$ 553,430.00 | \$ 899,321.00 |
| 4040 | IS Youth | \$ 466,397.00 | \$ 133,682.00 | \$ 332,715.00 |
| 4040 | OOS Youth | \$ 1,699,176.00 | \$ 708,783.00 | \$ 990,393.00 |
| 4050 | Statewide Admin | \$ 8,629.00 | \$ 8,629.00 | \$ - |
| 4050 | Statewide Act. | \$ 283,549.00 | \$ 213,785.00 | \$ 69,764.00 |
| 4050 | Finish Line | \$ 110,734.00 | \$ 28,587.00 | \$ 82,147.00 |
| NEG 3110 | NEG Admin | \$ 20,000.00 | \$ 17,943.00 | \$ 2,057.00 |
| NEG 3130 | NEG Program | \$ 180,000.00 | \$ 170,315.00 | \$ 9,685.00 |
| | | Subtotal | \$ 7,057,577.00 | \$ 3,363,241.00 |
| | | General | \$ 29,373.07 | \$ 29,373.07 |
| | | Total | \$ 7,086,950.07 | \$ 3,723,709.07 |

Note: Funds expended are reduced by interest and/or program income attributed to individual funds in the amount of: \$ 488.80



Expenditures by Category



■ Administration

■ Programs

Audited

Acknowledgements

To our ECWDB staff and NCWorks Career Center staff,

We want to express our sincere appreciation for your professionalism, dedication and contributions to building a strong network of NCWorks Career Centers and partnerships to serve the citizens of eastern North Carolina. It is because of your steadfast desire to help others succeed that we succeed together. Your compassion and willingness to help others comes through in all that you do. Keep shining your light on others.

To our One-Stop Operators, NCWorks staff and partners,

We are incredibly grateful to our One-Stop Operators, Division of Workforce Solutions and Lenoir Community College for providing leadership through the local NCWorks Career Centers. As a result, the Center Managers, their outstanding staff, and the many partners served over 25,000 customers through their NCWorks Career Centers.

| | | |
|--------------------------------|-------------------------------|------------------------------------|
| Carteret NCWorks Career Center | Greene County Resource Center | Onslow NCWorks Career Center |
| Craven NCWorks Career Center | Jones County Resource Center | Pamlico County Resource Center |
| Duplin NCWorks Career Center | Lenoir NCWorks Career Center | Wayne County NCWorks Career Center |

To our Adult and Dislocated Workers Service Providers,

Thank you for providing the highest quality of career planning, counseling services, training, and employment opportunities for Eastern Carolina's Adult and Dislocated Worker WIOA participants. You are making a difference one life at a time.

| | |
|------------------------------------|------------------------------|
| Carteret Community College | Lenoir Community College |
| Coastal Carolina Community College | Pamlico Community College |
| Greene Lamp, Inc. | Wayne Community College |
| James Sprunt Community College | Two Hawk Workforce Solutions |

To our Youth Service Providers,

Thank you for making a positive difference in the lives of future leaders who were served through the local Workforce Innovation and Opportunity Act programs. Our youth look to role models like you and dream bigger dreams as a result.

| | |
|------------------------------------|--------------------------|
| Carteret Community College | Jones County Schools |
| Coastal Carolina Community College | Lenoir Community College |
| Greene Lamp, Inc. | Wayne Community College |

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Jason Trull - Vice-Chair
John Wilson - Secretary Treasurer

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Mike Kraszeski, Atlantic Veneer, President
Cindy Holman, Carteret County Government,
Consolidated Human Services Director
Trapas Pratt, MechWorks Mechanical
Contractors, Inc., Senior Vice President

Craven County

John Wilson, BSH Home Appliances
Corporation, Human Resources Manager
Anthony Cruz, International Machinist &
Aerospace Workers Union, Labor
Representative
Bill Green, Truist Bank, Vice President of
Business Services

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Partnership of NC, Southeast Existing Industry
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Frank Emory, Emory Construction, Owner
David Hill, DP Hill Manufacturing, President
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Partnership for Children, Executive Director

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Jason Trull, Spirit AeroSystems, Human
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Dr. Rusty Hunt, Lenoir Community College,
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Bruce Parson, Blind Shop, Owner

Onslow County

Mark Price, Chief Elected Official
Shannon Vitak, NC Dept. of Health and Human
Services, Vocational Rehabilitation Manager
Veronica Perez, Concentrix, Site Director
Karl Zurl, NC Department of Commerce,
Southeast Division of Workforce Solutions,
Regional Operations Director

Pamlico County

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Carla Byrnes, B & B Yacht Designs, Co-Owner
Dr. Jim Ross, Pamlico Community College,
President
Lisa Jackson, Superintendent
Pamlico County Schools

Wayne County

Charles Brogden, Franklin Baking Company, LLC,
Director of Human Resources
Melanie Sanders, Caswell Development Center,
Human Resources Manager

ECWDB Staff



**Tammy Childers,
Executive Director**



**Lisa Harvey,
Program Coordinator**



**Trina Hale,
Accounting Technician**



**Debbie Simpkins,
Fiscal Monitor**



**George Kramer, Business
Services Representative**



**Erin Ananian-Gentile,
Strategic Initiatives
Coordinator**



**David Jones, Public
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