



# 2022-2023 ANNUAL REPORT

**NC works**

**Career Services**  
Resume Assistance

**Job Searching**  
Veteran Support Services

**Jacksonville**  
Every Thursday  
10 a.m.-1 p.m.

**Richlands**  
1st Tuesday of the month  
1 p.m.-3 p.m.  
3rd Tuesday of the month  
10 a.m.-12 p.m.

**Sneads Ferry**  
1st Tuesday of the month  
2 p.m.-5 p.m.

**NC Works Career Services staff will be at the library providing free assistance with resumes, job searching, and career planning. The staff will also provide support services for veterans.**

**DISCOVER OCPL**  
ONLINE COUNTY PUBLIC LIBRARY

**Main Branch**  
58 Davis Ave. E.  
Jacksonville, NC 28540  
910-455-2200  
Mon.-Thu. 9AM-6PM  
Fri.-Sat. 9AM-6PM  
Sun. 1-5 PM

**Richlands Branch**  
299 S. Wilmington St.  
Richlands, NC 28574  
910-324-9321  
Mon.-Wed. Fri. 9AM-6PM  
Thu. 10AM-7PM  
Sat. 9AM-3PM

**Sneads Ferry Branch**  
1330 NC Highway 210  
Sneads Ferry, NC 28460  
910-327-6471  
Mon.-Wed. Fri. 9AM-6PM  
Thu. 10AM-7PM  
Sat. 9AM-3PM


**Swansboro Branch**  
1450 W. Carberry Ave.  
Swansboro, NC 28584  
910-326-4988  
Mon.-Wed. Fri. 9AM-6PM  
Thu. 10AM-7PM  
Sat. 9AM-3PM

(252) 636-6901 | [www.ecwdb.org](http://www.ecwdb.org)

1341 South Glenburnie Road

New Bern, NC 28562





**OUR VISION** for Eastern North Carolina is a qualified workforce with an educational attainment level that meets the needs of local firms so they can compete in today's marketplace.

**OUR MISSION** is to develop the workforce through a collaborative, customer-focused approach that facilitates partnerships between job seekers, workers, employers, and educators, aligning workforce requirements to economic needs.

**OUR VALUE** is added to the community by ensuring that our public workforce system is responsive in meeting the education and training needs of our job seekers and employers alike, thereby leading to a better quality of life and ensuring employers have access to the skilled workforce they need, resulting in a thriving economy.

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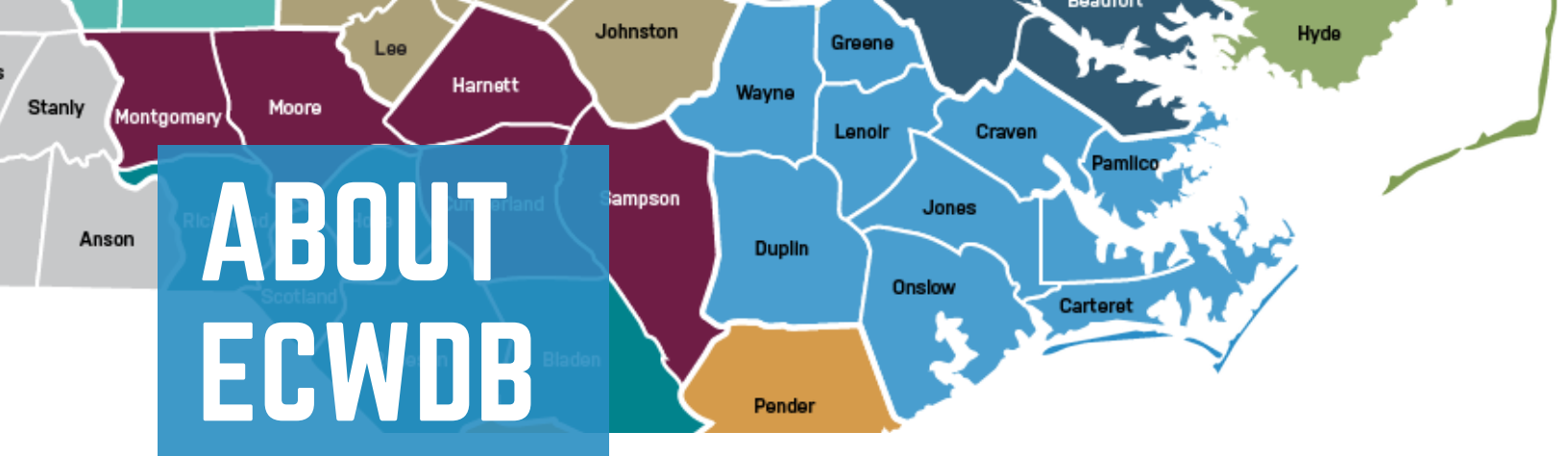
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A map of the Eastern North Carolina region, showing various counties. A blue rectangular box is overlaid on the map, containing the text 'ABOUT ECWDB'. The counties shown include Stanly, Montgomery, Moore, Lee, Harnett, Johnston, Wayne, Greene, Hyde, Craven, Pamlico, Jones, Duplin, Onslow, Carteret, Pender, and Bladen.

# ABOUT ECWDB

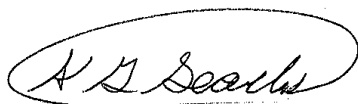
The Eastern Carolina Workforce Development Board, Inc. (ECWDB) is a regional non-profit organization located in New Bern, North Carolina, and serves the counties of Carteret, Craven, Duplin, Greene, Jones, Lenoir, Onslow, Pamlico, and Wayne. The ECWDB is governed by a twenty-eight-member board of directors in partnership with local elected officials. These local leaders represent local business and industry, education agencies, economic development agencies, vocational rehabilitation, and community-based and labor organizations. The ECWDB serves as the designated administrative/fiscal agent for the federal workforce development funds appropriated by the North Carolina Department of Commerce to oversee the region's NCWorks Career Centers and ensure employment and training services are available within the nine-county local area. The ECWDB contracts its programs with reputable organizations throughout the nine counties who deliver job seeker and business services in their local NCWorks Career Center. The ECWDB and NCWorks partners are committed to making a positive impact in the lives of others by addressing workforce challenges, promoting strategies to improve educational attainment levels, assisting job seekers in preparing for and entering employment in a career pathway of their choice, and engaging with local businesses to ensure they find the quality talent they need to thrive in an ever-changing economy.

## MESSAGE FROM THE BOARD

We have put together this annual report to acknowledge the efforts of everyone involved and to present the impact that we have made in our community over the past year. The dedication, commitment, and hard work of our staff, NCWorks partners, and service providers enabled us to deliver quality services to businesses and individuals in need.

Everyone involved has put forth extraordinary effort to continue pouring into our local community. Through a collaborative, region-wide approach, we continuously overcome challenges by innovating our service delivery and outreach methods, and finding new ways to engage the community and local businesses.

Sincerely,

A handwritten signature in black ink, reading 'Al Searles'.

Al Searles, Chair

A handwritten signature in black ink, reading 'Tammy Childers'.

Tammy Childers, Executive Director



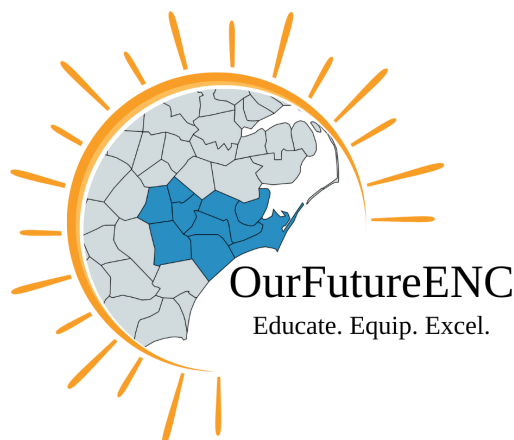
The myFutureNC educational attainment collaborative is a statewide initiative to have an additional 2 million high-quality credentials or postsecondary degrees obtained by individuals between the ages of 25-44 by 2030. Statistics reveal a skills gap in North Carolina, with 67% of jobs requiring high-quality credentials or postsecondary degrees. As our economy grows, many new jobs require education beyond a high school diploma—but fewer than half of North Carolinians ages 25-44 have high-quality credentials or post-secondary degrees.

ECWDB joined this collaborative under the initiative name OurFutureENC, and has championed this vision through a customer-focused approach that embraces life-long learning, facilitates partnerships, and aligns education and workforce requirements to economic needs. OurFutureENC is committed to increasing the educational attainment level by 3% by 2030 in the Eastern Carolina nine-county region.

The delivery of this initiative will include:

- Academic readiness. Building the foundation Pre-K to 12; high-quality early learning helps prepare children for future success including qualifying for the Free Application for Federal Student Aid (FAFSA).
- College and career access. Helping students navigate the transition to postsecondary education by finding ways to gain college-level course work and assisting them in applying for financial assistance.
- Labor market analysis. Providing alignment between the skills of college graduates and the needs of Eastern North Carolina employer.

ECWDB also joined the Carolina Across 100 "Our State, Our Work" initiative to serve Opportunity Youth (Ages 16-24 who are not in school or working). Our goal is to find young adults who are not enrolled in school or engaged in the workforce and present them with education and training options that will lead to good wages and a bright future.







ECWDB was the recipient of three American Rescue Plan Act grants to serve substance use recovery individuals, assist justice-involved people with re-entry, and help connect small businesses with work-based learning opportunities.

## WORK-BASED LEARNING - PROJECT STARTNOW

**Strategies, Tools, And Resources To Navigate Opportunities at Work** - ECWDB launched Project STARTNOW as a way for local Small Businesses and Job Seekers to have success today with work-based learning. It provides the tools, strategies and resources, for Small Businesses with 25 employees or less to grow and prosper. ECWDB partnered with Two Hawk Workforce Services to implement this initiative.

## RE-ENTRY - PROJECT HIRES

**Helping Individuals Re-Enter Society** - ECWDB launched Project HIRES to help returning citizens successfully “re-enter” society following their incarceration, thereby reducing recidivism and leading successful lives. Project HIRES provides assistance with finding stable employment, transportation, and much more. ECWDB has partnered with Wayne and Carteret Community Colleges to hire Re-entry specialists to work directly with justice involved individuals.

## SUBSTANCE USE RECOVERY - PROJECT CARE

**Comprehensive Assistance with Recovery and Employment** - ECWDB launched Project CARE to provide training opportunities for front line career center staff on serving customers in need of substance use recovery. This project seeks to strengthen the collaborative community partnerships underway through inclusion of the network of NCWorks Career Centers as an employment and training solution for individuals as part of their substance use recovery efforts and to the employers who strive to hire them.

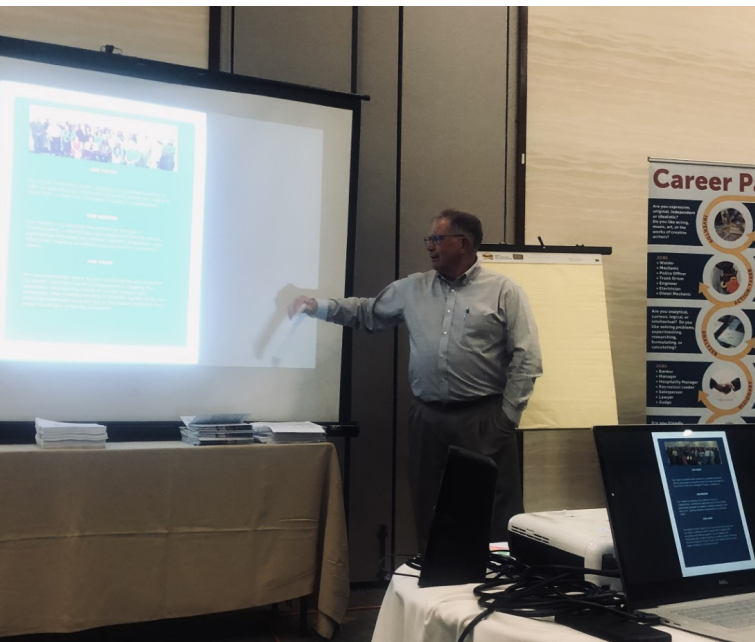
On May 12, 2023, NCWorks career advisors and the Executive Director of ECWDB participated in a 40 hour North Carolina Peer Support Certification Training program that was held at Hope Mission Recovery Center in Morehead City. The purpose of this training was to ensure that front-line career center staff are better equipped to work with recovery customers in need of employment and/or training.





# STRATEGIC PLANNING RETREAT

Last October, the ECWDB, staff, and NCWorks partners participated in a two-day strategic planning session to address progress toward the ECWDB Strategic Goals and develop a course of action for the remaining program year. Chair Al Searles kicked off the retreat and provided an overview of the local economy discussing changes in the workforce as a result of the pandemic and led the board through a series of break out questions about improving services to engage with customers in non-traditional ways. He stressed that a good education is the foundation of a strong workforce. A youth or adult who completes high school and enrolls in a community college or higher education are more likely to successfully participate in the workforce with higher earnings and less likely to be unemployed. The benefits of education go beyond the economic returns. Higher levels of education also correspond to improved health, lower rates of mortality, strong families, and lower rates of crime. Day two was facilitated by Mary Ann Lawrence who provided a national update and worked with the board to formalize their work into an action plan that shifted the 2023 Priority of Focus to Improve Outreach, Performance, and Outcomes.







# BILL RAGLAND PRIVATE SECTOR AWARD

ECWDB is proud to announce that Al Searles, Chair of ECWDB, received the **2022 Bill Ragland Private Sector Award for Outstanding Achievement in Workforce Development**.

Bill Ragland, who passed away in May 2020, was a dedicated advocate of workforce development for decades at the local, state and national levels. This award was established in Mr. Ragland's memory to honor the workforce development contributions of a current private sector board member on one of the twenty-two North Carolina Workforce Development Boards.

Al Searles joined the Eastern Carolina Workforce Development Board in 2011 and has served in various leadership capacities, championing workforce development causes to build a workforce pipeline that results in upward mobility for the individual and business. He has represented North Carolina on the National Association of Workforce Development Boards and continues to tackle North Carolina workforce issues while having the opportunity to address national workforce issues and bring back solutions.

Al spends an average of 10-15 hours a week in his volunteer leadership roles, where he has spent countless hours attending board and committee meetings to align members and staff with the vision of the board. He brings energy and light to the needs of those around him, creating hope, building excitement, and fulfilling real needs of the community.

"I have a passion for working in collaboration with Economic Development, Chambers of Commerce, our education system, and workforce partners to ensure we work together to leverage the talent, both developed and undeveloped, in our communities to fill the needed workforce pipeline." - Al Searles

# NCWORKS CAREER CENTERS



NCWorks Career Centers are facilities that provide young adults, job seekers, training seekers, and employers access to a variety of services. These facilities are critical in the workforce development process, and provide necessary services to many people in need.

## JOB SEEKER SERVICES

- Training opportunities
- Job search and placement assistance
- Career counseling and planning
- Internships and work experiences linked to careers
- Referrals to and coordination of activities with partner programs and services
- Workforce and labor market data
- Information and assistance regarding filing claims for unemployment compensation
- Information on financial aid assistance for training and education programs

## EMPLOYER SERVICES

- Employee recruitment and screening
- Tax credit and hiring incentives
- Research materials on industry trends
- Workshops, seminars, and job fairs
- Skills testing of job candidates using Worldwide Interactive Network (WIN)
- Consultations regarding layoffs or plant closings
- Employer training services can be provided for current employees with incumbent worker training, on-the-job training, and customized training

## NEXTGEN YOUTH SERVICES

The NCWorks NextGen Youth Program provides young adults with the best possible opportunity to find a job and career path. We help young adults set and accomplish goals, understand how to be a responsible employee, and start down a solid career path with a promising future. A dedicated career advisor supports each young adult through these steps.







Every year our NCWorks Career Centers hold countless job fairs, hiring events, workshops, and other community events. This year was no different, and we are proud to acknowledge the great work of our NCWorks Career Center and Service Provider staff and partners that made all of it happen!





# SUCCESS STORIES

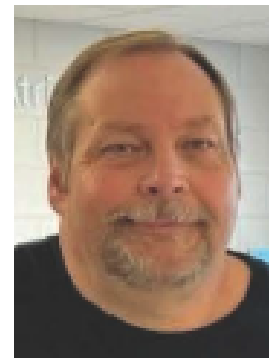
## MAURICIO

Mauricio grew up in a violent gang neighborhood in Los Angeles, California, where there were few growth opportunities, and his safety was always a concern. When the opportunity arose, he moved to North Carolina but only found low-wage and physically demanding jobs. Mauricio realized education was his way out of his financial struggles and found a passion in Radiography at Carteret Community College. Mauricio came to NCWorks in April 2022, seeking assistance to help with his Radiography training. When he enrolled in the WIOA program, Mauricio was a single parent, finding it difficult to balance his work-life-school demands.

Once WIOA was able to help him with the needed financial assistance, he reduced his work schedule to part-time and was able to manage all his personal, school, and life responsibilities. He came to the Career Center one day excited that he had rediscovered his love for Radiography! On top of that, he enhanced his support system and found balance. Mauricio completed his training in May 2023 and passed his National Registry of Radiologic Technologists Certification. He then immediately found employment at Onslow Memorial Hospital. Mauricio plans to continue his educational training in Computerized Tomography (CT) and Magnetic Resonance Imaging (MRI). Mauricio is grateful that he has earned the opportunity to work in an environment where he can help others and positively impact his community. He has reported to his Career Advisor that now instead of “dodging bullets,” he can help people in distress.

## DAVE

Dave first visited the NCWorks Career Center in August of 2022 after being laid off as a machinist. Dave came in because he needed help in his job search and updating his resume. He quickly obtained assistance at the Career Center and Carteret Community College. Dave made finding his next job a priority and started his new position as a Machinist on board FRC East at Cherry Point on December 5, 2022. He is happy and thriving in his new position and stated it was “the best job he has ever had!”



## ESMERALDA



Esmeralda joined the WIOA program in February of 2023. When she joined the program, she had already started the process towards completing her High School Equivalency Diploma and only needed help with paying for her last two GED exams. After successfully completing her GED exams, she decided to join the US Navy. She left for the Navy on May 8, 2023 the week of her graduation celebration. She said she wanted to travel the world and have a successful career as a Cyber Intelligence Officer in the US Navy.



## GARRETT

Garrett, from Trenton, came to Lenoir Community College (LCC) with plans to attain his High School Equivalency Diploma. With the help of his dedicated teacher, Fred Seymour, and some encouraging words from his Career Advisor, he attained this goal in July 2021. Garrett had a dream - he loved cars and everything involving racing, from NASCAR to drag strip and everything in between. He said he wanted to learn to work on cars and get a job in an automotive shop and eventually have his own race car, and possibly work for NASCAR.



Working through the Workforce Innovation & Opportunity Act (WIOA), a federally funded program that helps youth between the ages of 16-24 achieve their employment goals, Garrett was able to enroll in the Automotive Systems Technology Program and obtain a paid work experience. The WIOA program covers training costs and provides funds for paid work experiences for eligible youth.

He began a paid work experience in July 2022, at Pollocksville Automotive while attending classes. The owner of the shop, Charles Zavalney, worked with Garrett from day one even though he had no experience. Over the next nine months Zavalney and another mechanic helped him learn skills every shop worker needs to know such as changing and balancing tires, changing oil, and other preventive maintenance tasks.

Garrett's perseverance paid off as after his work experience ended in March, he was hired full time at his worksite. "I am thankful for all the help I received from Ms. Tracey, Mr. Fred, and Charles," Garrett said. "They never gave up on me and I am so grateful for that. I also want to thank God because I will be racing very soon. I recommend the WIOA Program at LCC to anyone that needs some help reaching their dreams."

## CHUCK

Veteran Chuck first came to NCWorks after his Family Medical Leave Allowance (FMLA) had run its course and was terminated from his previous employment as a cross country CDL truck driver. Chuck is a very easy going, likable guy, and his resume is extremely varied and while he can operate a computer, prefers to use them as little as possible. Chuck was looking for a more hands-on type of job, mainly doing repairs as he has experience in this area dating back to his Navy days.

*Continued on next page...*

After working with Chuck to update his resume. The Career Advisor at NCWorks assisted him with applying to a few jobs virtually, without hearing much, if anything back from the employers. The Career Advisor then received information from the local veteran employment representative, Gerry Cruz, stating that J&J Handleheld Snacks was going to be having a hiring event at the Jacksonville Onslow NCWorks Career Center location, and one of the positions needed was for industrial mechanic. The Career Advisor passed this information to Chuck and proceeded to assist him with the online application as well as some interview preparation.

At the Job Fair Chuck interviewed and was tentatively hired, pending the results of a health screening. The week following his health screening, Chuck stopped by the Jacksonville NCWorks Career Center and informed the Career Advisor he had been officially hired and would begin orientation and training immediately.

## ALEXIS

Alexis came to the Career Center in November 2021, working part-time, 25 hours a week as a Retail Shopper for Insta-Cart. She was underemployed and met WIOA eligibility criteria. Alexis expressed a desire to train and earn a Commercial Driver's License (CDL). She had previous work experience driving and knew she would enjoy driving big rigs over long distances.

Alexis demonstrated confidence, adaptability, and optimism consistently with instructors and her WIOA Career Advisor. She demonstrated grit and perseverance during her training and earned her CDL in May of 2022. Alexis soon found employment with P & S Transportation, a national company that operates and manages more than 1,000 trucks. Her employer was incredibly pleased with Alexis' hard work and positive attitude and provided her with a ring after her training period.

She is now full-time with the company and has the opportunity to earn incremental raises. Soon she will increase her pay further, by receiving a percentage of each haul. She is currently earning a family sustainable wage of over \$45,000/ year. Her company also provides benefits such as medical, dental, and vision coverage; paid leave; and life insurance.

Alexis loves her job, the freedom to do, what she loves, and the financial independence it has provided her. She is so grateful for the opportunity she received from the WIOA program through Carteret Community College. The training, financial assistance, and overall support at the college and the NCWorks Career Center made it possible for her to become successful in a non-traditional occupation for a female, let alone a minority female. She is truly outstanding!





## J.D.

Onslow NCWorks received a phone call from the Executive Director of the Onslow County Re-Entry Council. The director told them that he had received a phone call from an Onslow County Probation officer with an issue concerning J.D., a veteran who was being released from prison in two days and would be homeless. As the director couldn't provide all the details, NCWorks asked to speak directly with the probation officer so that they could work with him to solve this issue.

The probation officer proceeded to inform them about J.D.'s background story, who was initially released from prison after serving his sentence, was currently on probation and living at his mothers' home in Georgia when he was cited for a probation violation. At this point J.D. was taken into custody and returned to prison in Lumberton, North Carolina. The Parole and Probation Board overheard his case and decided to overturn the probation violation. Due to the sensitive nature of the crimes committed, coupled with the time it would take to transfer the veteran's probation back to Georgia from North Carolina, upon J.D.'s release he would have been facing homelessness.

NCWorks, in conjunction with Veterans Services of the Carolinas staff, began making calls and putting together an action plan. After floating around many ideas, they found an open bed for J.D. at an all-male veteran homeless shelter in Statesville, North Carolina. The veteran now has shelter and food while his assigned North Carolina Probation Officer expedited his probation transfer back to Georgia, where he will have the support of his family and local organizations.

## CARLOS

Veteran Carlos came to the Onslow NCWorks Career Center on Monday 8/22/2022 and was assisted by DVOP (Disabled Veteran Outreach Program Specialist) Baker. Carlos had recently relocated to the area and shared that he would like to obtain employment aboard Marine Corps Base Camp Lejeune or Marine Corps Air Station New River. Carlos has prior experience as a chef both during his time in the US Army and in his post US Army career. He updated his NCWorks account and waited on the Sodexo recruiter to call him back for an initial interview. Carlos shared that the Sodexo recruiter contacted him, asked him to apply online and upload his resume. NCWorks assisted Carlos with completing an updated resume and filling out the online application. Carlos was then contacted by Sodexo and told he was hired and to report to Marine Corps Base Stone Bay at 04:00 on 8/24/2022, the next day, to begin work.

## TRAVIS

Twenty-year-old Travis of Snow Hill has a new job with a promising career in his future, and it all started at Lenoir Community College (LCC). The career advisor met Travis while he was attending High School Equivalency classes at LCC's Greene County Center and thought he'd be a perfect fit for the NextGen, Workforce Innovation & Opportunity Act (WIOA) Youth Program at LCC, but at the time Travis was not interested.

The Career Advisor was talking to a co-worker, who also happened to be the Mayor of Snow Hill, and knew Travis and his family very well, and agreed that he would be a good fit for the program, so he offered to reach out to Travis's parents about the opportunities the program offered.

With some encouragement, Travis enrolled in the NextGen WIOA Youth program in August 2022. He wanted to attain his High School Equivalency Diploma, attain his national Career Readiness Certificate, complete paid work experience successfully, and obtain his driver's license.

Travis completed all his goals in record time, and in addition to that, while working with the Town of Snow Hill for his paid work experience, he decided he would like to pursue a career in wastewater management.

"After working with the Town of Snow Hill, I became interested in the wastewater field and the opportunities it has to offer," Travis said. "I learned new skills through this work experience and through the program."

Because of Travis' work ethic, dependability, and interest in becoming a wastewater operator, he was hired full time by the town in May 2023. He plans to enroll in wastewater classes to become a certified operator as soon as possible.

"This is a training WIOA can pay for, but due to the timing of the class that is available the Town has offered to pay for his training", said Career Advisor. "Travis' story shows that hard work, and dedication does pay off. And the power of networking, people and agencies pulling together is an awesome way to help young people succeed."

"I am so thankful for the mayor getting involved and encouraging me to make a great choice to enroll in the NextGen program," Travis Said. "The mentoring I received from all the instructors and staff at LCC, and the knowledge I gained from my co-workers & my supervisor all played a part in my success. I thank God for making this all come together, from the work experience to landing a job with the Town of Snow Hill. I am grateful."



## EMPLOYER - TOWN OF SNOW HILL

The partnership between Lenoir Community College Workforce Innovation & Opportunity Act (WIOA) Youth Program and the Town of Snow Hill has turned out to be very successful for both agencies and the WIOA youth that have participated in the paid work experience program this past year.

In July 2022, a Career Advisor and a co-worker, Mayor of Snow Hill, Dennis Liles discussed the WIOA Youth Work Experience Program. The Mayor was excited about the opportunities to partner with the youth program to help young people gain valuable work experience and assisting the Town employees. He stated it was a win win and set up a meeting with a Career Advisor and the Town Manager.

Since that time, the Town has employed three Greene County WIOA youth participants, giving them the opportunity to learn valuable job skills and earning a good hourly rate of pay, all while mentoring the youth participants, encouraging them to grow and excel in all their goals. The jobs the Town has provided are very good career exploration opportunities with a range of jobs from the town office, to public works department.

Travis was hired full time after completing two paid work experiences. While on the job, Travis decided he would pursue his Wastewater Certification and was hired in May 2023 after his allotted hours were completed. Travis's supervisor stated that Travis has a great work ethic and a bright future with the Town.

The Career Advisor said that working with the Town of Snow Hill has been a great experience for everyone, she has enjoyed getting to know such good people that are willing to work with participants with little to no experience from a variety of backgrounds and challenges to help them be successful in work and life.

## EVAN

Evan enrolled in the WIOA program in November of 2022 with a 10th-grade education. He dropped out of high school several years before and has been "on his own" for most of his young adult life. Evan met with his Career Advisor and was able to map out the steps for him to reach his goal, including completing his high school equivalency, obtaining work experience, and preparing for his post-secondary transition. When asked about his interest in law enforcement, Evan shared that he survived a family whereby he reported, the police were called to his house excessively due to his parents' domestic violence. However, Evan had positive role models in law enforcement in his family, which spawned his interest and motivation to be a positive role model in the field.

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Evan earned his High School Equivalency approximately one month after enrolling in WIOA and entered a paid work experience with the Morehead City Police Department in January of 2023 where he excels in each challenge they give him, including fingerprinting, taser training, and working with drug sniffing dogs. He revels in the camaraderie of the officers and staff and is hopeful of being sworn into the MCPD next year if a spot is available.

Due to his age, Evan will not enter post-secondary BLET training until January of 2024, where his tuition will likely be sponsored by the MCPD collaborating with WIOA to assist with books and supplies. In the meantime, Evan found a position as a Security Officer at the local hospital to help build his skills while continuing to maintain his work experience at the MCPD to continue to network with local officers and absorb their breadth of knowledge. Evan can also be seen “moonlighting” as McGruff the Crime Dog at official police events and when local schools visit the police department. Evan has expressed his gratitude to the WIOA program, his Career Advisor, and his worksite supervisor for being supports to help him be successful in his goals.

## BRIDGET

When Bridget met with a WIOA (Workforce Innovation and Opportunity Act) Career Advisor in the NCWorks Career Center at Carteret Community College in the spring of 2022, she was a stay-at-home parent struggling to reenter the workforce. She was hoping to continue her training and get a professional medical coding certification to make her more employable. She had several years of previous work experience in a medical office environment but was struggling to make ends meet.

Bridget completed the course and passed her certified professional coder exam in the summer, an internationally recognized credential. Bridget soon found employment doing what she loves for a federal agency, coding vaccine reactions for the CDC. While talking with her Career Advisor, her employer recently informed her that she was a top performer for January 2023. Through their communications with her, her employer wrote, “Congratulations! That is such an amazing accomplishment. You have made such a positive impact on the team, and we are so grateful for you. Thank you for all your hard work, dedication, and impressive performance.” Carteret Community College’s WIOA team is immensely proud of Bridget’s accomplishments and enjoyed working with her.



**“I COULD NOT BE MORE  
PLEASED WITH THIS JOB!”**



## RONALD

On Friday, March 31st, Onslow NCWorks was conducting outreach and volunteering during Onslow County Community Outreach's soup kitchen hours. An NCWorks employee came across Thomas, a Homeless Outreach Specialist with Veterans Services of the Carolinas. Thomas asked if NCWorks could help move Ronald, an elderly disabled veteran from New River Apartments into a new apartment in Phoenix Apartments, as this veteran had to be out of New River Apartments by close of business on March 31st. New River Apartments was previously the low income housing in Jacksonville and has been entirely condemned and was scheduled for renovation and repair, so needless to say Ronald's living conditions were subpar and unhealthy.

The NCWorks employee informed the Local Veteran Employment Representative (LVER) and office manager and assembled a small crew to help move Ronald. As this situation had a short fuse, they posted on the Combat Veterans Motorcycle Association 15-4 Treasure Coast Chapters Band page, asking if anyone was free and if they could assist, and quickly gathered a team of people.

Upon their arrival Ronald's personal effects were all packed up, and they gathered the remainder of the salvageable items from his apartment, loaded them into two trucks, one trailer and a Jeep Grand Cherokee and moved all of his belongings in one trip. At his new residence they unloaded his belongings, set up his new apartment to best accommodate him, continued to assist with his unpacking, and left him set up for success in his new home.



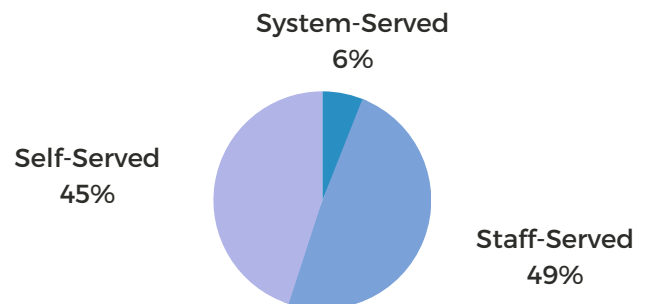
# NCWORKS PERFORMANCE DASHBOARD

Employment/Labor Data	PY21	PY22
Employed	264,953	257,237
ECWDB Unemployment Rate	4.2%	3.8%
NC Unemployment Rate	4.1%	3.3%
US Unemployment Rate	3.8%	3.8%
ECWDB Region Jobs Available	18,422	11,991

NCWorks Businesses Served	PY21	PY22
Employers Served	1,996	1,039
Services to Employers	24,060	18,303
New Registered Employers	121	98
Internal NCWorks Job Postings	8,681	6,687

Educational Attainment	Population	%
Less than 9th Grade	17,946	4.4%
9th Grade to 12th Grade	31,308	7.6%
High School Diploma	118,288	28.8%
Some College	99,886	24.4%
Associate's Degree	47,983	11.7%
Bachelor's Degree	61,954	15.1%
Graduate Degree and Higher	32,648	8.0%

ECWDB NCWorks Career Center Data	PY21	PY22
New Registered Job Seekers	4,851	4,591
New Resumes added to NCWorks	6,147	5,763
Number of Job Seekers Served	22,170	14,518
Total Services Provided (Breakdown of service delivery shown in pie chart below)	167,963	118,849



## Top 5 Occupation Fields:

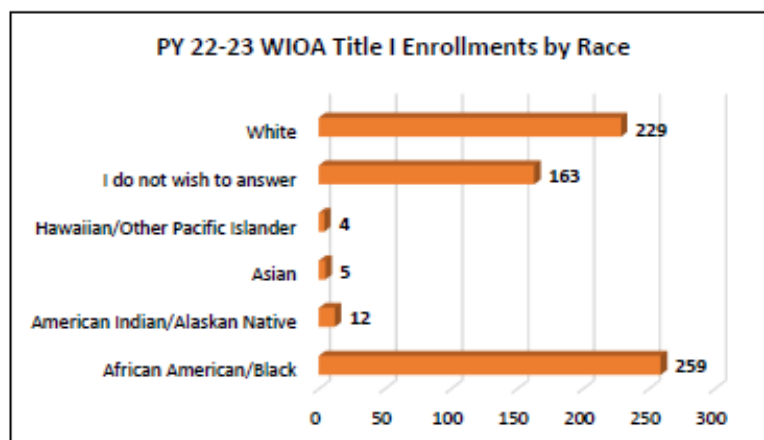
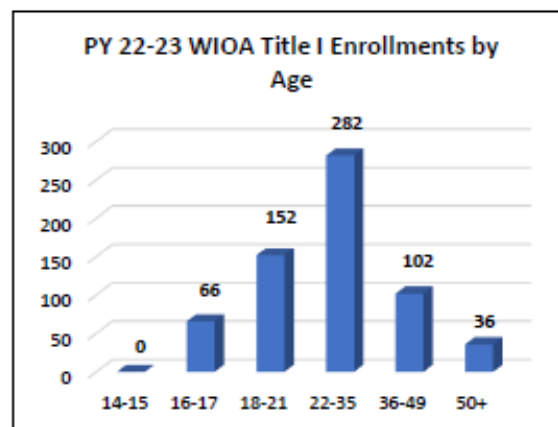
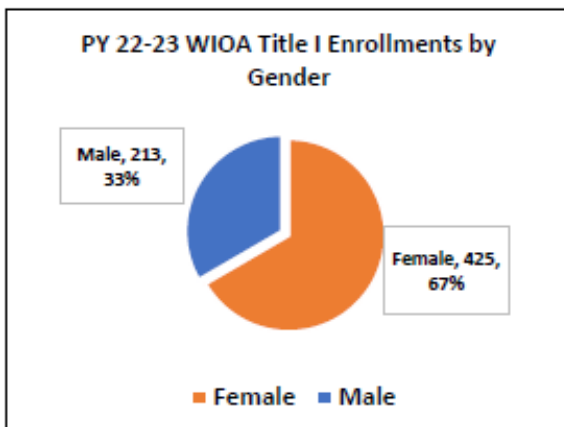
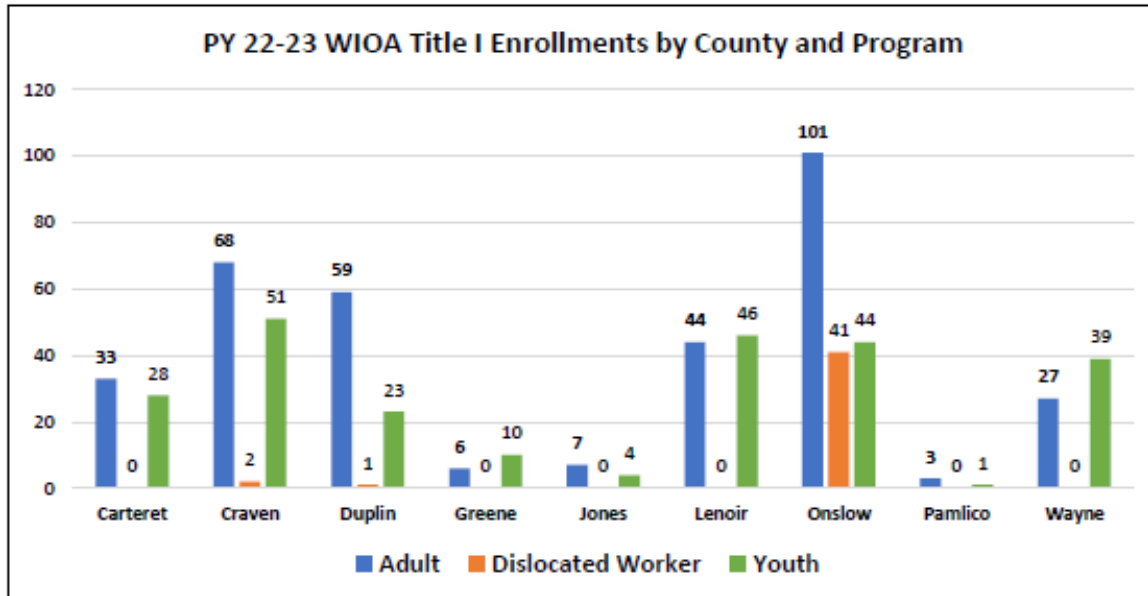
1. Retail
2. Healthcare
3. Manufacturing
4. Accommodation & Food
5. Public Administration

## Top 5 Skills of available candidates:

1. Customer Service
2. Production
3. Management
4. Transportation
5. Sales



# TITLE I WIOA ADULT, DISLOCATED WORKER, AND YOUTH TRAINING ENROLLMENTS

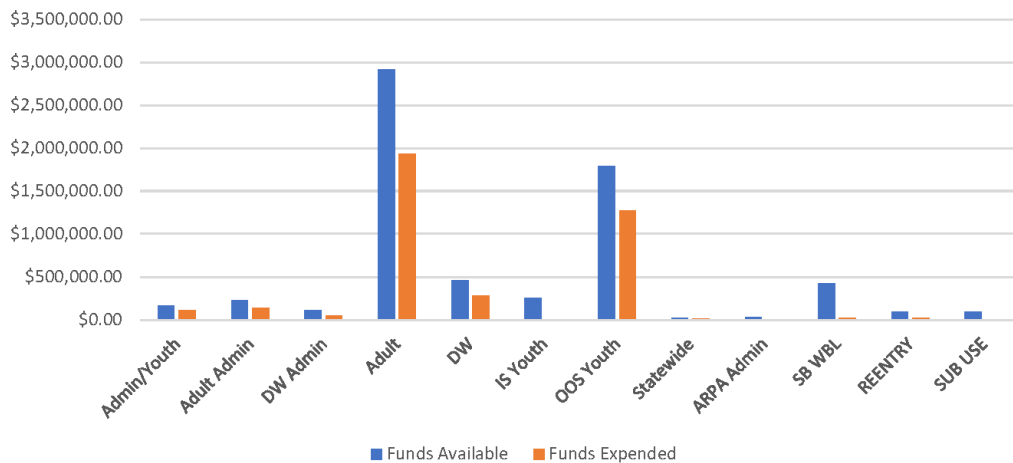


# FINANCIAL REPORT - JUNE 30, 2023

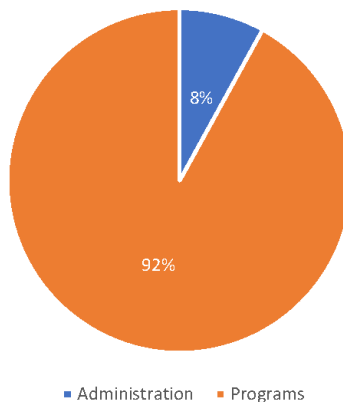
Funds Summary		Funds Available	Funds Expended	Funds Remaining
4010	Admin/Youth	\$168,416.10	\$112,875.17	\$55,540.93
4010	Adult Admin	\$224,001.59	\$136,811.48	\$87,190.11
4010	DW Admin	\$114,601.94	\$44,796.35	\$69,805.59
4020	Adult	\$2,918,355.50	\$1,932,400.60	\$985,954.90
4030	DW	\$464,649.81	\$285,179.83	\$179,469.98
4040	IS Youth	\$256,720.65	\$4,763.61	\$251,957.04
4040	OOS Youth	\$1,796,716.61	\$1,276,798.41	\$519,918.20
4050	Statewide	\$20,000.00	\$12,592.93	\$7,407.07
ARPA 3110	ARPA Admin	\$32,500.00	\$2,740.95	\$29,759.05
ARPA 3130-8152	SB WBL	\$427,500.00	\$21,831.59	\$405,668.41
ARPA 3130-8154	REENTRY	\$95,000.00	\$21,750.79	\$73,249.21
ARPA 3130-8156	SUB USE	\$95,000.00	\$5,031.05	\$89,968.95
<b>Subtotal</b>		<b>\$6,613,462.20</b>	<b>\$3,857,572.76</b>	<b>\$2,755,889.44</b>
<b>General</b>		<b>\$29,373.07</b>		<b>\$29,373.07</b>
<b>Total</b>		<b>\$6,642,835.27</b>	<b>\$3,857,572.76</b>	<b>\$2,785,262.51</b>

Note: Funds expended are reduced by interest and/or program income attribute to individual funds in the amount of:

8.64



Expenditures by Category





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**Jason Trull**, Vice-Chair

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**Charles Brogden**, Director of Human Resources, Franklin Baking Company, LLC

**Amy Hartley**, Executive Director, Wayne Opportunity Center

# ECWDB STAFF

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**Phillip Prescott**, Assistant Director

**Lisa Harvey**, Program Coordinator

**Debbie Simpkins**, Fiscal Monitor

**Trina Hale**, Accounting Technician

**George Kramer**, Business Services Representative

**Erik Heck**, ARPA Business Services Representative

**Maureen Bell**, Program Assistant

**David Jones**, Public Information Specialist

## TO OUR BOARD/CONSORTIUM MEMBERS, ECWDB STAFF, NCWORKS CAREER CENTER STAFF, SERVICE PROVIDERS, AND PARTNERS;

We want to express our sincere appreciation for your professionalism, dedication, and contributions to building a strong network of NCWorks Career Centers and partnerships to serve the citizens of eastern North Carolina. It is because of your steadfast desire to help others succeed that we succeed together. Your compassion and willingness to help others comes through in all that you do. Keep shining your light on others.

# CONSORTIUM

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**Carteret - Bob Cavanaugh**

**Craven - Beatrice Smith**

**Duplin - Dexter Edwards**

**Greene - Jerry Jones**

**Jones - Mike Haddock**

**Lenoir - Roland Best**

**Onslow - Lisa Carpenter**

**Pamlico - Candy Bohmert**

**Wayne - Bevan Foster**





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